



*Qeveria - Vlada - Government*

**Zyra e Kryeministrit - Ured Premijera - Office of the Prime Minister**

***Agjencia e Statistikave të Kosovës - Agencija za Statistike Kosova - Kosovo Agency of Statistics***

## **PROGRAMME OF OFFICIAL STATISTICS 2018-2022**

**Prishtina, December 2017**



**Republika e Kosovës**  
**Republika Kosova-Republic of Kosova**  
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## ABBREVIATIONS

AES	-	Agriculture and Environment Statistics
APOS	-	Annual Plan of Official Statics
BP	-	Balance of Payments
CBK	-	Central Bank of Kosovo
CCI	-	Construction Cost Index
CDIS	-	Harmonized survey on direct investment statistics
CPIS	-	Harmonized survey in securities investment statistics
CPA	-	Classification of products by activity
CPI	-	Consumer Price Index
COSP	-	Core Programme of Official Statistics
DS	-	Demographics Statistics
DS	-	Department of Dissemination
DME	-	Department of Macroeconomics
DSS	-	Department of Social Statistics
EMIS	-	Education Management Information System
EOSP	-	Extended Programme of Official Statistics
ES	-	EUROSTAT
ESA	-	European System of Accounts
ESS	-	European Statistical System
ETF	-	European Training Foundation
EU	-	European Union
FS	-	Financial situation
GDP	-	Gross Domestic Product
GIS	-	Geographic Information System
HBS	-	Household Budget Survey
IMF	-	International Monetary Fund
IPI	-	Import Price Index
IPA	-	Instrument for Pre - Accession
KAS	-	Kosovo Agency of Statistics
LFS	-	Labor Force Survey
MoU	-	Memorandum of Understanding
MTEF	-	Medium Term Expenditure Framework
NA	-	National Accounts
NACE	-	Nomenclature of Economic Activities
OECD	-	Organization for Economic Co-operation and Development
OPM	-	Office of the Prime Minister
PAF	-	Performance Assessment Framework
IIPS	-	International Investment Position Statistics
OSP	-	Official Statistics Programme
PPI	-	Producer Price Index

RBM	-	Results Based Management
SBS	-	Structural Business Survey
SCB	-	Statistics of Sweden
Sida	-	Swedish International Development Cooperation Agency
SILC	-	Statistics on International Living Conditions
SNA	-	System of National Accounts
QSE	-	Quarterly Survey of Enterprises
TA	-	Technical Assistance
UN	-	United Nations
UNDP	-	United Nations Development Programme
UNPFA	-	United Nations Population Fund
UNICEF	-	United Nations Children's Fund
UNMIK	-	United Nations Mission in Kosovo
WB	-	World Bank

# INTRODUCTION

## **Vision**

The vision of the Statistical System of Kosovo (SSK) is to raise the reliability and security of statistical data through the establishment and implementation of modern statistical standards. This will be achieved through the continuous advancement of methodology, advancement of statistical production processes and dissemination of official statistics in accordance with user requirements.

## **Mission**

The SSK mission is to meet user requirements indiscriminately with statistical data in terms of quantity, quality, reliability and objectivity. Data will be made available in a timely manner in order to facilitate planning and development efforts at country, municipal and settlement level.

SSK has the mission to provide all users with qualitative statistical information to government institutions, academic research institutions, the international community, business community, civil society and the general public. This system shall comply with the Law on Official Statistics of the Republic of Kosovo in line with international standards.

# 1 OVERVIEW

The Programme of Official Statistics (POS) governs the objectives and priorities of the Statistical System of Kosovo based on the Law on Official Statistics, No. 04/L-036. In the first part of the current Law and in the draft amending the Law on Official Statistics, which is in the process of being adopted, are established the principles of the European Statistics Code of Practice, on which the Statistical System of Kosovo (SSK) is based. Through the same law, respectively in the part of the planning of the strategic programs, the criteria and standards on which the Statistical Program is built are defined. There is also defined a minimum period to be respected, a period based on Eurostat's strategic program practices, which is a five-year period.

According to the Law, Official Statistics are the statistics produced by the Kosovo Agency of Statistics (KAS), the Central Bank of Kosovo (CBK), the Ministry of Finance and other institutions authorized by KAS according to the criteria for Official Statistics that are defined by KAS.

The Programme of Official Statistics 2018-2022 is the second five-year strategic plan on the development of the Statistical System in Kosovo, which includes the priorities and objectives of this period. The Programme is based on results and issues of the previous period and is process-oriented and based on user needs. The Programme also contains current and planned resources for the given period, classified by type of resources. A very important area of this document is the Performance Assessment Framework (PAF), so that the long-term strategic planning process gives annual performance segments. Numerous monitoring phases (in hours, weeks, months and years) create annual performance, while different monitoring phases create the possibility of reassessing strategic priorities. This practice has so far built a standard planning cycle used also by many statistical institutes in the EU countries.

It is important to note that the overall objective of this Programme is to advance and develop the SSK at a higher level in terms of statistical sustainability and reliability. Therefore, in order to meet national and international standards and requirements, the Statistical System of Kosovo will continue to be developed, to increase its productivity and quality of official statistics in the country.

The overall objective of this Programme consists of two specific objectives: organizational and production efficiency; and on the quality and usefulness of statistical output.

## **Organizational and production efficiency**

Despite the fact that in the past period there has been an increase and upgrade of organizational capacities in all institutions that produce official statistics, with the objectives set in the next five year Programme, the goal is to have continuous increase of organizational and productive efficiency. In addition, along with institutional

consolidation, the aim is to increase the professional capacities and other resources that define the organizational efficiency as a whole that is intended to advance in the next five years. Implementing all of the above mentioned capacities and resources will necessarily increase productivity as well.

Therefore, the main objectives for achieving efficiency for the period 2018-2022 are:

- Strengthen the coordination role of KAS in the Statistical System of Kosovo;
- Increase the long-term production of the system 3-5 on an annual basis;
- Strengthen the planning process and develop capacities of human resources (creating new units, providing internal trainings and rationalization of jobs);

### **Quality and production of statistical output**

Statistical System of Kosovo (SSK) is already a consolidated system, almost in most of its components. Therefore, since for the forthcoming period the aim is to empower and further advance this system, it is very important to increase the quality of statistical data in this period. SSK is qualitative and useful, only if a close and constructive interaction with users is achieved.

Therefore, this strategic program aims at expanding the range and quality of production of statistics, mainly based on such interaction. A Quality Management System will be built on this goal, despite the fact that some important activities have been implemented in this regard.

It also aims at achieving a systematic interaction with users in terms of the effectiveness and usefulness of official statistics on policymaking, the overall development of the country, and their relevance to international organizations. Therefore, it is intended to further strengthen the cooperation with local and international institutions.

The main objectives in this area for the period 2018-2022 are to:

- Document the methods and description of the process in annual planning;
- Finalize the quality management at institutional level in line with international standards;
- Increase the quality of production through user interaction by including communication regulation and promotion of statistical products;
- Unify the implementation of statistical models such as GSBPM (validation, imputation, etc.);
- Improve reliability and utilization of statistical data;
- Expand the user groups for important statistics, such as feedback, in order to improve official statistics;
- Increase the number of statistical products in accordance with the OSP;
- Increase the transparency of statistics;
- Participate in the SDDS

To monitor progress, through identifying performance indicators, these objectives are elaborated more in Section 2.3. Meanwhile, the goals of the POS have been stated under the priorities in Section 4.

## **1.1 Annual Plan of Official Statistics**

According to the Law on Official Statistics, KAS is the main provider of official statistics in the Statistical System of Kosovo. Therefore, on the basis of its responsibilities, it undertakes initiatives and coordinates all inter-institutional activities for the construction of long-term and short-term plans within SSK. According to the ranking of the planning processes, within the scope of the goals of the POS, is also included the Annual Plan for Official Statistics since the objectives of the annual plans have the objectives of the POS.

### ***Objectives of annual plans***

The APOS's specific objective is to better use the KAS resources by increasing the efficiency of the institution itself within the framework of existing resources. Fulfilling this goal will enable the KAS to:

- Increase the number and improve the quality of statistical outputs with its current human and budgetary resources;
- Increase the level of compliance with EU standards;
- Increase support for the further development of national capacities for KAS;
- Provide additional stable funding from donors through international cooperation;
- Attract more funds through working with different partners.

The Central Bank of Kosovo and the Ministry of Finance produce statistics as part of their ordinary activities.

## **2 STATISTICAL SYSTEM OF KOSOVO**

### **2.1 Principles of planning**

#### **2.1.1 Law on Official Statistics**

The principles of the European Statistics Code of Practice set in the Law on Official Statistics of the Republic of Kosovo are a clear guide on what standards should be based when producing and publishing the official statistics.

The law establishes the steps of the long-term and short-term planning of official statistics. The Programme of Official Statistics (POS) is the statistical production framework. The five-year program is drafted by KAS by taking into account the recommendations of the Statistical Council and in consultation with the users and producers of official statistics. POS is oriented in line with EU Statistical Programme (Eurostat). The program includes statistical surveys needed to provide data on demographic, social, economic, agricultural, environmental and other data in Kosovo, focusing on essential phenomena for decision-makers, as well as by respecting the right of citizens for protection of their personal data.

The law also describes the content of the POS, the conditions of production, data collection, processing and dissemination. Likewise, the Law also explains the obligations to use international standards and international cooperation, as well as methods for data exchange.

The Law on Official Statistics enables and empowers the agencies that produce statistics to collect, maintain confidentiality of data sources and their harmonization, as well as to apply penalties in case on non-reporting. Institutional responsibility for collection, processing and dissemination of these statistics are clarified by this Law. Conversely, data exchange and coordination between members of the Statistical System is at a satisfactory level.

#### **2.1.2 Planning process**

In consultation with producers of statistics, KAS is responsible for the process of planning towards the users of statistics and towards the recommendations from the Statistical Council.

The base of this Strategic Programme 2018-2022 is formed by current output, requirements from local and international users, requirements from different regional strategies and beyond, requirements rising from the European integration process, as well as requests from other international organizations (UN, IMF, WB, etc.). A planning format based on annual plans (based on evidence) has been implemented throughout the cycle of the Programme of Official Statistics 2013-2017. This indicates that the planning process has been carried out in line with international standards, based on the

Performance Assessment Framework for the internal functioning of the KAS. The implementation of this framework enabled the establishment of regular reports on the progress, development and production process.

The needs for changes in the planning and content of the five-year program came from the producers of official statistics through their contacts with local and foreign users. The changes relate to coverage issues and the quality of production, such as frequency, accuracy, comparability and dissemination aspects.

A list of these needs has been compiled with the proposed deadlines for changes (according to year in the five year period), together with the tables of the current status. They constitute an instrument that can be used for making priorities. Priorities for data production will be set by taking into account the level of budgetary resources, the organization's capacity, and the available human potential. The process-oriented approach, used in the APOS, will also be used in the five-year program. For the plan to be operational, it needs a monitoring mechanism. For this purpose, the Performance Assessment Framework has been built for the last five year program, but will be implemented and advanced during the next five-year period, 2018-2022.

As a result of this planning process and in accordance with the Law on Official Statistics, the five-year program has been prepared to be submitted to the Government of Kosovo for approval.

### **2.1.3 European Statistics Code of Practice**

The European Statistical System has a code of statistical practice that consists of 15 principles. The structure of this code is divided into three constituent parts, such as: institutional environment, statistical production processes and statistical outputs. The principles of the European Statistics Code of Practice are subject to the process of amendment, depending on the general developments in the European Statistical System. The assessment of the National Statistical System for a given country is done on the basis of the European Statistics Code of Practice, based on each of the indicators of each principle.

Part of the amendments to the Law on Official Statistics in Kosovo are all the principles of the European Statistics Code of Practice: professional independence, mandate to collect data, sufficient resources, commitment to quality, statistical confinement, impartiality and objectivity, proper methodology, appropriate statistical procedures, excessive workloads on respondents, cost-effectiveness, relevance, accuracy and reliability, timeframes and punctuality, coherence and affordability, as well as access and clarity.

### **2.1.4 Recommendations from “Peer Review” and Statistical Council**

Based on the principles of the European Statistics Code of Practice, the National Statistical System is subject to a professional assessment by Eurostat. The Kosovo

Statistical System had two assessments of the Statistical System, such as: AGA 2012 and "Peer Review" 2017. The final report of "Peer Review" has provided recommendations that are going to be implemented by the Kosovo Statistical System. Also, the Statistical Council of Kosovo (with a five year mandate) has provided its recommendations for the Kosovo Statistical System. These recommendations will be an integral part of this five-year Programme.

## **2.2 Description of the system**

### **2.2.1 Users**

The main users of official statistics are institutions at central and local level, other national institutions, business community, research and academic institutes, media, civil society and the general public, as well as international organizations such as the UN, the EU, the IMF, the Bank World, OECD, etc.

During the planning process, all major users in the country and beyond are listed by the producers of statistical products. Contacts have been made with the users in order to get information about their opinions about the current statistical production. Their statistical needs have been accumulated and suggestions for improvement of the coverage and quality of statistics have been provided.

International guidelines regarding the content in certain areas of official statistics are mainly provided by: UN, EU, IMF, World Bank, OECD, etc. These institutions develop and maintain methods, standards and classifications that will be used and followed by the Kosovo's Statistical System. These institutions produce and distribute international statistics, therefore they should be seen as the main users of official statistics in Kosovo. Kosovo aims at European integration, therefore the standards applied are based on these international guidelines.

### **2.2.2 Statistical Council**

The Statistical Council (SC) is a very important part of the Statistical System of Kosovo. In the first mandate, during the period 2013-2017, this Council had 13 members, while amended Law on Official Statistics foresees that the Council shall have 15 members. The functioning of the Statistical Council is based on its own regulation, approved by the members of the Council. The composition of the Statistical Council is defined by law and is finalized with a special decision of the Government of Kosovo.

The recommendations of the Statistical Council are of a consultative nature, whereas the annual reports of the SC are sent to the Government.

### 2.2.3 Strategic planning framework

As the main producer of official statistics KAS uses a Performance Assessment Framework (PAF) for each statistical product. The five year POS 2018-2022 program is based on the results of the Performance Assessment Framework which is dynamic and is developed consistently.

Regular performance assessments serve as an instrument through which strategic development is assessed. Analytical reports as an important part of the PAF are important documents for planning and the review of objectives and priorities.

### 2.2.4 Producers

According to the Law on Official Statistics, the responsibility for the production of official statistics is in the Kosovo Agency of Statistics (KAS), the Central Bank of the Republic of Kosovo (CBK), the Ministry of Finance (MoF) and other bodies authorized by KAS.

**Official statistics** are statistical information published by the institutions mentioned above. They provide data on all major areas of life of citizens, such as: economic and social development, living conditions, health, education, environment, etc. Official statistics derive from the process of collecting, analyzing and processing of data into statistical information. Subsequently, statistical information is distributed to users in order to increase their knowledge in a particular topic or geographic area, to make comparisons between regions and countries, and to understand changes over time. Official statistics enable development of policies and accountability of decision-making bodies.

**Kosovo Agency of Statistics (KAS)** has the main task to identify users' needs and to prioritize them according to their importance. Consequently, relevant user needs are turned into measurable concepts in order to facilitate data collection and dissemination. KAS is a head of coordination between statistical producers thus ensuring the coherence and compatibility of the Statistical System with the applicable standards. Currently, KAS is focused mainly on collecting information from the real sector and developing as many statistical indicators as possible. Also, one of the objectives of the annual plans under the Programme (POS 2018-2022) will be data collection and estimation in the sector of the unobserved economy (informal economy) as well as its impact on the Gross National Income (GNI).

Until the end of 2017, KAS has managed to produce 57 statistical products that provide information on economic, social, population, housing, environment, energy, etc. Statistical products are produced at different time intervals. The most frequent HICP and SITC products are published on a monthly basis.

KAS is responsible for providing information on Gross Domestic Product (GDP) on an

annual and quarterly basis, labor market indicators, population and living conditions, the household budget and the condition of the agricultural holdings. This information is made available to users according to the calendar of publications, at different frequencies: monthly, quarterly, and yearly. At the end of each year, KAS publishes the statistical output calendar for the following year.

Also, KAS has the responsibility to create, manage, maintain and update:

- Population Register,
- Households Register,
- Dwellings and Housing Register,
- Agricultural Holdings Register,
- Business Register,
- Spatial Unit Register, and
- Other registers, according to plans and decisions.

KAS is responsible for the statistical methodologies used in Kosovo to be consistent with the methodologies used in other EU countries. To be able to implement these objectives, KAS continuously updates the procedures for the use of nomenclatures, data collection, data processing and their dissemination.

**The Central Bank of the Republic of Kosovo (CBK)** is a public juridical entity with full competence based on the Constitution of the Republic of Kosovo and the Law on CBK. The CBK has an independence and administrative, financial and management autonomy and is the key institution, participant and regulatory institution in the financial system of Kosovo. The primary objective of the CBK is (1) to promote and maintain a stable financial system, including a secure, stable and efficient payment system. Other CBK objectives are (2) to contribute to the achievement and preservation of domestic price stability; (3) support the overall economic policies of the Government; and (4) to act in accordance with the principle of open market economy with free competition, favoring the efficient allocation of resources.

CBK, according to its legal mandate, compiles the Monetary and Financial Statistics (MFS) and the External Sector Statistics (ESS) of Kosovo's economy. MFS mainly covers the statistics of financial sector, such as central bank data, commercial banks, insurance companies, pension funds, microfinance institutions and other financial auxiliaries. While ESS mainly covers statistics of balance of payments, international investment positions, external debt statistics, international reserves and direct investment statistics, remittances, securities abroad, etc.

CBK has the authority to provide the necessary statistical data. This legal aspect is regulated by the Law on CBK and supplemented by two relevant regulations for the collection of statistical information. The regulations are approved by the CBK Board, based on the CBK law.

The compilation and publication of statistics by the Department of Statistics (DS) of the

CBK is done in accordance with international standards and the best practices of other countries. DS cooperates closely with the relevant CBK units and other stakeholders at home and abroad to prepare accurate and reliable statistics and to further advance the statistical system.

**The Ministry of Finance** (MoF) has a mission to make predictions and analyzes in order to support the decision-making process related to the formulation of economic policies. One of the most important tasks of MoF is the preparation of the state budget, the management of budget incomes and expenditures. The main objective is to prepare more credible analyzes of the current economic developments and provide timely advice to possible shocks that Kosovo's economy may face. MoF is in charge of monitoring, analyzing and researching about macroeconomic trends and current events in Kosovo. MoF prepares medium-term forecasts for economic development under various economic policy scenarios. MoF provides summary reports on macroeconomic and economic developments, predictions or forecasts of key macroeconomic and sectoral variables, which will serve as data on the macroeconomic model and economic policy debates. The Ministry of Finance is responsible for the preparation and implementation of the Government's fiscal policy.

The Ministry of Finance informs the public of possible improvements in the upcoming medium term plan and for the financial performance of the Government. The MoF is expanding the use of international standards and technologies to make available the information of payments that occurs in one day. These data are presented in monthly basis in time series, showing all revenues and payments from the Kosovo Budget. These data are published on the website of the Ministry of Finance.

**Other providers.** There are also other data providers that are used to produce official statistics in Kosovo. The Ministry of Education, Science and Technology is responsible for registering the number of schools, pupils and teachers at each level of education; The Ministry of Health and the Institute of Public Health are responsible for registering the number of health institutions, patients, physicians and diseases. The Ministry of Internal Affairs is responsible for immigration data etc. However, other providers of official statistics can only be the institutions that receive authorization from KAS to meet the criteria for producing official statistics.

### 2.2.5 Financial resources

The Medium Term Expenditure Framework 2018-2020 (MTEF 2018-2020) presents the main document for the drafting of the Annual Budget for 2018. In this document, within the priority areas of the Government, Kosovo's Statistical System is systematized within the priority area called "*Good Governance and the rule of law*". Within the NPISAA, the priority for official statistics is set out in the section called "Development of Statistical Capacity Building, in particular some sectoral key policy making statistics". Therefore, the financial resources for 2018 and the following years will be in line with the objectives, priorities and budget opportunities through the time of

the Programme of Official Statistics. The Government of Kosovo for 2018 has allocated a budget of 1 619 217.18 EUR, as well as an increase of staff from 149 to 159 positions.

Budget appropriations for all years in this Program will be made in harmony with the possibilities and decisions of the Government of Kosovo, the Ministry of Finance and the Assembly of Kosovo.

The 2018 Budget shows that 69.6% of the budget is used for wages, 29% for goods and services, and less than 1.5% for municipal utilities.

For the period mentioned in the Programme 2018-2022 and based on the MTEF, the budget planning in euro for KAS is as follows:

**Table 1b: Projected KAS budget for 2018-2022**

Category	Year				
	2018	2019	2020	2021	2022
	<i>Estimated</i>	<i>Projected</i>	<i>Projected</i>	<i>Projected</i>	<i>Projected</i>
Wages and salaries	1,039,382	1,100,702	1,162,022	1,223,342	1,272,398
Goods and services	432,960	567,960	567,960	567,960	567,960
Capital expenditures		150,000	150,000	150,000	150,000
Utilities	21,875	21,875	21,875	21,875	21,875
<b>Total</b>	<b>1,494,217</b>	<b>1,840,537</b>	<b>1,901,857</b>	<b>1,963,177</b>	<b>2,012,233</b>
Number of staff	159	169	179	189	197

### Contributions and donors

Over the past years, KAS has received substantial support from a significant number of donors, especially in the two censuses: Population Census 2011 and Agriculture Census 2014. In recent years, donor contributions are earmarked for capacity expansion of human resources and the collection of specific data, the launch of the publication of new statistical products etc. Within the IPA Program, KAS continues to receive support for the strengthening of official statistics. The current 2013-2017 project between KAS and Sida is in the final phase. In the upcoming period, KAS will have the World Bank's support for unobserved (informal) economy statistics and income and living conditions statistics (SILC). The three-year project with the EU regarding KAS support in components: macroeconomic statistics, business statistics, energy and SILC, the labor market in the IT field with a special emphasis on the modernization of production processes and in the field of coordination of the statistical system of Kosovo.

During the reference period of POS 2018-2022 from donors is expected budget and professional support for the implementation of the Population Census Project 2021. Also, support for KAS will also be provided by UN agencies located in Kosovo, such as: UNDP, UNICEF, UNFPA, etc., while the IMF is planned to support both the CBK and KAS.

For the production of some specific official statistics, during the previous period, KAS has also used other financial resources. These activities have been carried out by KAS based on Article 33 of the Law on Official Statistics, through which KAS has the right to make specific statistical processing, with the budget of the applicant of official statistics, either the local institution or international. This form of income is regulated through Administrative Instruction No.08/2012 approved by the Government of Kosovo.

In the meantime, AI no. 08/2012, based on the OAG recommendation, is in the process of change, thus KAS will continue to produce specific official statistics in the future.

### **Income from the sale of statistical data**

Based on the worldwide practices for the sale of various statistical data, as well as the numerous requests from local and international users for their purchase, KAS has already set this option in supplementing the Law on Official Statistics. The regulation of procedures for the sale of statistical data will be proceeded through bylaws approved by the Government of Kosovo and will be applied by institutions for statistical products.

Income or revenues generated by the realization of this responsibility will be used for additional activities for the production of official statistics, according to the legislation in force.

### **Benefits from production**

During the years 2018-2022, KAS will continuously advance the PAF that will enable the middle and senior management level to make the right decisions regarding the distribution of tasks between staff.

In order to facilitate the exchange of information in KAS, in addition to advancing the intranet, the SIPK system will be advanced in Performance Management System (PMS). Also, KAS will implement the modules of the so-called Generic Statistical Business Process Model (GSBPM).

When finalizing the Performance Management System (PMS), KAS will be able to generate reports from different sources in order to increase productivity.

## **Human resources**

Human resources are very important for KAS, not only in terms of numbers but also in terms of skills. At present (December 2017), in KAS are working 145 people out of a total of 149 positions. In terms of gender, 51.7% are females and 48.3% are males. Meanwhile, the average age is about 48 years. Qualification structure is: 85.3% of staff have a university degree and 14.7% with secondary education. There are 69.2% employed in KAS central office, while 30.8% of employees are employed in regional offices, while 10% are employed by minority communities.

Over the past five years, the increase and strengthening of KAS professional administrative capacities has been done. This has enabled a significant increase in statistical reports, from 79 in 2012 to 113 statistical reports in 2017.

Based on the objectives and priorities of POS 2018-2022 and recommendations of "Peer Review 2017", KAS will implement the rationalization of jobs. Also, during this period, priority will be on raising human and professional capacities.

The 10-position human resource growth, scheduled for 2018, will have a positive effect on increasing statistical output in the area of economic statistics, social statistics and IT unit. Whereas, for the years 2019-2022, 38 new working positions are planned.

## **Infrastructure and Information Technology**

KAS employs several "e-Government" systems, such as the work attendance system, the human resources management system, the payment management system, the system of evidencing and controlling the financial means, the electronic archiving system of administrative documents, office material supply system, etc. KAS already has hundreds of data basis, electronic registers, including their back-ups, deployed on various servers and managed with advanced IT applications and systems. KAS already uses the PXWeb platform, the so-called ASKData.

Upgrading of these IT infrastructural capacities for the next five years is a priority of KAS. Future platforms, the so-called Big Data, Open Data, Interoperability, etc. will be implemented.

### **2.2.6 Providers**

According to the Law on Official Statistics, KAS has the right to request data from physical units and various institutions of the Republic of Kosovo (reporting unit), including public agencies and line ministries. Apart from the legal basis of LOS, the CBK has also regulated the data collection with the Law on CBK and two relevant regulations for collecting statistical information.

KAS uses primary and secondary sources of data. Primary resources are:

households, enterprises, farms, etc. Collected data are treated as confidential and are not used for any other reason except for statistical purposes.

Ministries and other public agencies are termed as secondary data sources for KAS. Based on the Law on Official Statistics, as well as in the Memorandum of Understanding (MoU) between KAS and these institutions, data are provided according to the requirements of KAS. The confidentiality of the information provided is strictly respected by KAS, according to the applicable laws in force. For this purpose, KAS provides, continuously informs and communicates with the administrative data providers.

KAS has achieved a very good cooperation with a considerable number of public institutions, such as Customs, Police, TAK, ARC, MAFRD, MESP, KVFA, ARBK, MEST, CBK, MoF, MLSW, MED, Cadaster, MoJ, Judicial Bodies, Ministry of Health, MCYS and other institutions that contribute to the provision of data. KAS has also established relations with business associations, the Kosovo Chamber of Commerce, researchers and NGOs. Cooperation with the aforementioned parties will increase in the coming periods, taking into account the establishment and improvement of performance in terms of consolidating the databases and advancing the technical systems. KAS will also increase communication with other administrative data providers in order to follow the changes to be used in order to continuously increase the quality of statistical data.

The creation of administrative electronic registers by data providers will be of great assistance to KAS so that data is collected quickly, accurately and safely.

KAS will continue to cooperate with its partners in terms of boosting output, as well as advancing data collection methods.

## **2.3 Performance Assessment Framework**

### **2.3.1 Introduction**

The Performance Assessment Framework (PAF) serves to monitor the implementation of the objectives of the POS. Through this framework, production and statistical production processes are constantly monitored. The PAF started to be implemented in 2013/2014 as a testing phase, and since 2015 this framework has been fully implemented. This framework enables the measurement of performance in terms of number and quality of statistical products, time of production, publication rate in time, etc. The PAF provides a very advanced platform for reporting, monitoring, planning and process-oriented management.

### **2.3.2 Description of the PAF system**

The PAF system works as a reporting scheme from units to department heads. The administration and oversight of the system is carried out by the Department of Policy,

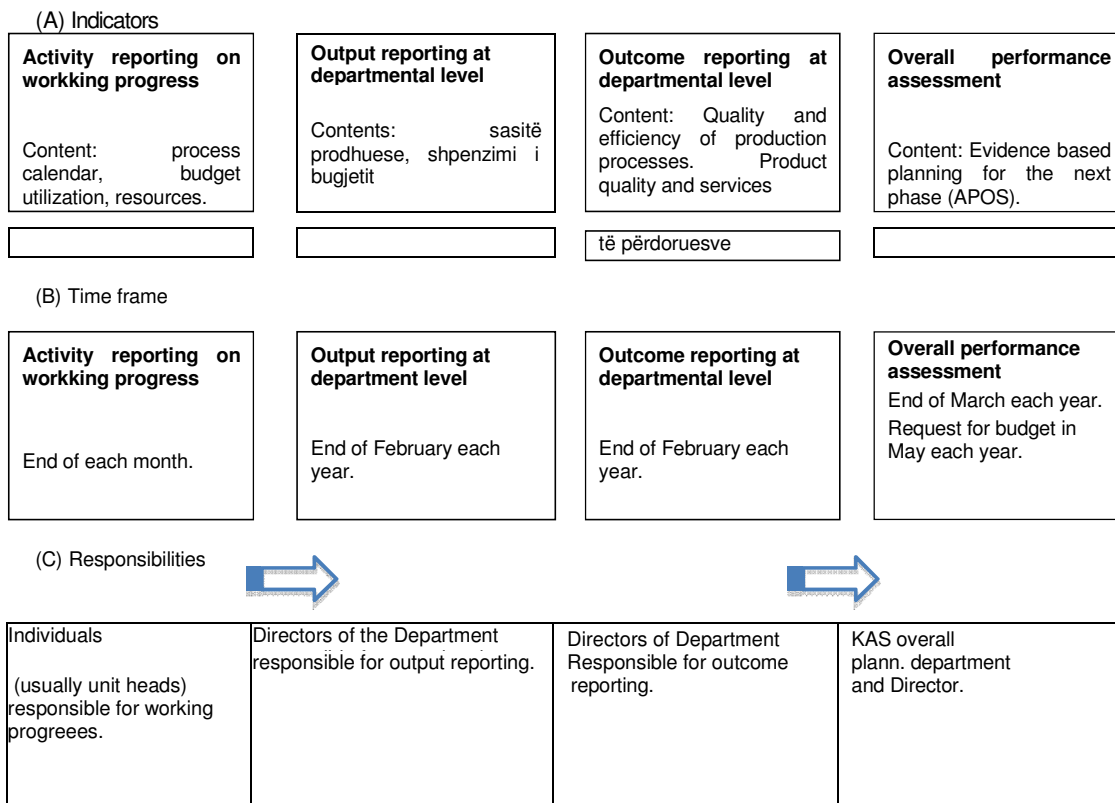
Planning, Coordination and Communication at KAS.

In the PAF, every pre-defined working process or product is a “file”. One person is the designated file owner (normally the head of operation). The file owner is responsible for monthly reporting. File owners fill out a computerized reporting format, which is a mirror image of the process descriptions of the APOS detailing the resources spent in the different phases of production (normally 7 phases). The file is updated in a master-file on the intranet. The master file automatically updates the statistical area (department) summaries, and records deviations from plan.

For the purposes of evidence-based decision-making, in the upcoming planning process, heads of departments will review the Master File Update for their field and report the main events, identifying a summary (finding) for the Department of Planning, who then reports to KAS Chief Executive.

Key indicators on process, output and outcome are reported by heads of department in February each year. In summary, the PAF consists of indicators, a time-frame and responsibilities as illustrated in Figure 2 below:

**Figure 1: Performance Assessment Framework**



Responsibility for the system entire rests with the Department of Policies, Planning, Coordination and Communication (or in its stead a designated representative) in charge of maintaining deadlines, monitor the reporting scheme and to provide the board of directors and the CEO regular and annual performance assessments

### 2.3.3 Indicators of performance

Performance monitoring in the future will include 8 key indicators that capture aspects of production, organizational efficiency and product development (quality and range). While user satisfaction aspects, which currently do not have a monitoring base, will be developed through the development of user surveys. See Figure 2.

**Figure 2. The 8 key indicators of the Performance Assessment Framework**

No.	Output result	Resource	Method of collection	Responsible Officer	Time plan
1	No. of products published	Process master file	Reporting Unit & Department	Director of the Department	By (date)
2	No. of variables	Product description	Reporting Unit & Department	Director of the Department	By (date)
3	No. of key indicators	Product description	Reporting Unit & Department	Director of the Department	By (date)
No.	Outcome expectations	Source	Method of collection	Responsible Officer	Time plan
4	Days-people in input/product	Process report	Reporting Unit & Department	Head of Unit	From (date)
5	Calendar time from end reference period to publication/product	Process report	Reporting Unit & Department	Head of Unit	From (date)
6	On time publication rate	Process report	Reporting Unit & Department	Head of Unit	From (date)
7	Time series published for key indicators	Product description	Reporting Unit & Department	Head of Unit	From (date)
8	Sampling error estimaion	Product description	Reporting Unit & Department	Head of Unit	From (date)

Indicators are selected to monitor all chain association. The chain does not represent the absolute relationship, but a broad expectation following this logic:

1. A well-planned process brings the growth of the products (indicators 1-3) through an improved allocation of resources and higher degree of production efficiency (indicators 4-6);
2. Prioritized actions that further contribute to the efficiency of production and quality, including process / file documentation, methodology development, IT publication services;
3. A central orientation for product development will be the creation of a systematic user and the regular User Surveys;
4. Efficiency and a better user dialogue, in turn, provide a conducive environment for product development that should manifest itself through publications based on larger and better samples, displaying better and comparable data trends, and the disaggregation of published data for provincial and municipal levels (indicators 7-8).

- In overall, these developments should contribute to higher user satisfaction and production confidence.

**Figure 3: Chain of PAF indicators**

Output	Early and medium output	Early and medium output	Long-term output
<i>Quantitative change in production</i>	<i>Changes in institutional efficiency</i>	<i>Changes in presentation and product quality</i>	<i>User satisfaction, product assessment</i>
1. No. of published products	4. Day-people in input/product	7. Time series published	<i>To be design with the development of a systematic User Questionnaire</i>
2. No. of variables / products	5. Calendar time from the end of the reference period to the publication of the product	8. Sample error estimation	
3. No. of indicators / main products	6. On time publication rate		

The PAF will conduct analytical evaluations on:

- **Planning process development.** Develop a planning framework, reporting functionality, and the planning framework itself.
- **Approximation with the EU and product quality assessment.** The key indicators found in the principles of the European Statistics Code of Practice and other international standards for official statistics will be used to assess the approximation of the Statistical System of Kosovo with the European Statistical System. (See Annex 4)
- **Developing user dialogue.** The process of institutionalizing user dialogue will be assessed together with the development of such instruments as: User Questionnaire and User Satisfaction Surveys.
- **User Satisfaction.** Based on questions regarding quality, timeliness, comparability, etc.
- **KAS status.** KAS is already a consolidated institution for the production of official statistics in Kosovo. Based on international assessment through the “Peer Review in year 2017”, SSK is generally in compliance with the European Code of Practice for Statistics.

### 2.3.4 Baseline status and targets

For the purpose of monitoring and measuring the performance, throughout the cycle of the implementation of the Strategic Programme of Official Statistics, it is necessary to set the basic status at the beginning of the period and the punctuation at the end of the period of the Strategic Programme. This is made possible through the structure that has the Performance Assessment Framework within the Statistical System of Kosovo, which provides basic information at any time.

For the 1-8 selected indicators, systematic collection (unit reporting) by February 2018 provides basic information on the baseline figures for the 2017 figures. While from 2018-2022, the total number of performance indicators will be monitored and will continue to create a fuller picture for indicators 1, 3, 4, 5, 6, 7 and 8. Meanwhile, for indicator 2 will be the identification of variables for each product or survey conducted in KAS.

Information on the status or status of the main indicators is available in Figure 4. There are presented the aims and indicators so that each objective can be revised in subsequent years.

Regarding the statistics produced by the CBK, the external and monetary and financial sector statistics are compiled in full compliance with the standards recommended by the IMF and Eurostat. Goals for the next five years are mainly to produce more analytical data; increase periodicity and speed up the publication deadline; as well as to publish statistics on Kosovo's financial accounts. The compilation of statistics on financial accounts requires a significant increase in resources.

**Figure 4: Status and targets for PAF key indicators**

Output results		Status 2017	Target for 2022
1	No. of products published	57 publications	68 publications (20% increase)
1.a	No. of statistical reports	113 publications	141 publications (25% increase)
2	No. of variables in total	(collection from product description)	50% of statistical products
3	No. of key indicators in total	73/109 key indicators	88 indicators (4/20% increase)
Output results		Status 2017	Target for 2022
4	Days-people for input/ product	KAS 2017 – 7278/57 =127 day	10% reduction
5	Calendar time from end reference period to publication/product	(10071/57=177 or 10071/113=89).	10% reduction.
6	On time publication rate	96% of the statistics published on time.	99% time-stamped publications.
7	Time series published	All 57, statistical products in time series (trend of statistics)	Time series published whenever possible
8	Sampling error estimation	Product descriptor format; LFS, HBS, ICT, variation coefficient of AHS, 99% of publications in time.	The number of sample error estimates increases from 4 to 14.

## **Productivity**

Indicators 4-6 mark the aspects of production efficiency. During 2018-2022, indicators 4 and 5 will be the main indicators of changes in productivity and efficiency of production. This indicator (4) measures the time spent on producing a statistical product. In 2017, an average of 127 working days was spent on 57 products, respectively 89 working days for 113 statistical reports.

## **Quality and product range**

Indicators 1-3 define the number of publications, indicators and statistical variables. Meanwhile, indicators 7-8 show achievement in terms of quality of statistical products, in order to improve and respond to user specific requirements for better statistics. Indicators 1-3 and 7-8 inform about the extent or range of production.

During the five-year period, the production of statistical indicators will be monitored and evaluated according to the list of key indicators published by Eurostat. This information, obtained from PAF Indicator 3, will enable reflection of the level of inclusion of Kosovo statistical indicators at regional and European level.

### 3 PRODUCTION OVERVIEW

During the period 2013-2017 the KAS has achieved major developments, including the volume of production. By the end of 2017, the number of statistical products has reached 57, with 113 statistical reports. The 2013-2017 program in its interior has had the main part and the extended part of the official statistics. The main part of the Programme is funded by the Kosovo Budget, while the extended part of the Programme is funded by donors. The main part of Programme represents 3/4 of statistical outputs (see Section 4).

Kosovo's statistics are dominated by economic statistics, making more than half of all statistical output. However, based on the requirements of local and international strategic planning, this percentage is expected to change in favor of social statistics over the next five year period.

CBK in the past five years has made significant progress in harmonizing statistics in line with European Union (EU) requirements and commencing regular reporting of data to Eurostat; has improved its statistical systems by developing a software for data collection and processing; has expanded the range of statistics with new tables; has increased the coverage with source data; has further improved the quality of statistics; and has made important initial steps to create a framework for compiling financial account statistics.

The period 2013-2017 was a period of consolidation of economic, agricultural, social and population statistics by increasing the sustainability, reliability, scale and quality of existing products. While POS 2018-2022 is aimed at moving to a new phase of developing official statistics with new products, quality improvement, capacity building, better coordination of the Statistical System and alignment with international standards for statistics.

Below are presented the output tables according to the institution and department, based on the current state of statistical output and aim at the end of 2022.

## 3.1 Output tables

### Economic Statistics and National Accounts

ID	Department	Statistical products and services	Frequency of publication	External partners	Share of burden	Time spent for production 2017	Time spent for production 2022 (expected)	Change of production time %	Human resources inputs 2017	Human resource inputs 2022 (expected)	Changes in HR inputs %
BP	DESNA	GDP expenditure and output	Yearly	IPA (National Project 2018-2021), World Bank, IPA MB	2.8%	300	237	-21%	118	95	-19%
BP	DESNA	GDP expenditure and output (Q1-Q4)	Quarterly	IPA (National Project 2018-2021), World Bank, IPA MB	28.2%	365	308	-16%	1177	970	-18%
BP	DESNA	Government Accounts	Yearly	IPA (National Project 2018-2021), World Bank, IPA MB	2.3%	159	133	-16%	53	49	-8%
BP	DESNA	Government Accounts (Q1-Q4)	Quarterly	IPA (National Project 2018-2021), IMF, IPA MB	8%	406	290	-29%	94	88	-6%
BP	DESNA	Harmonized Index of Consumer Prices	Yearly	Non	1.1%	157	152	-3%	48	46	-4%
BP	DESNA	Harmonized Index of Consumer Prices	Monthly	Non	6.8%	139	139	0%	286	281	-2%
BP	DESNA	IPI (Q1-Q4) 150 enterprises	Quarterly	Non	5.8%	272	238	-13%	242	222	-8%
BP	DESNA	PPI (Q1-Q4, 2018) 150 enterprises	Quarterly	Non	5.8%	278	243	-13%	242	222	-8%
BP	DESNA	Construction Cost Index, CCI (Q1-Q4) 150 enterprises	Quarterly	Non	5.8%	290	257	-11%	242	222	-8%
BP	DESNA	Kosovo International Trade statistics	Yearly	Non	0.5%	159	156	-2%	19	17	-11%
BP	DESNA	Kosovo International Trade statistics	Monthly	Non	5.9%	300	287	-4%	245	235	-4%
BP	DESNA	Enterprise Structure Survey, ESS: 4000 enterprises	Yearly	IPA (National Project 2018-2021)	6.6%	339	330	-3%	276	252	-9%
BP	DESNA	Statistical Repertoire of Economic Enterprises in Kosovo	Quarterly	IPA (National Project 2018-2021)	0.4%	125	121	-3%	17	16	-6%

BP	DESNA	Updating the Statistical Business Register, 7000 enterprises	Yearly	IPA (National Project 2018-2021)	4.0%	0	0		166	141	-15%
BP	DESNA	Energy Balance	Yearly	IPA (National Project 2018-2021)	1.3%	186	162	-13%	55	43	-22%
BP	DESNA	Energy Balance Q1-Q4	Quarterly	IPA (National Project 2018-2021)	2.5%	193	166	-14%	103	88	-15%
BP	DESNA	Transport statistics (Q1-Q4)	Quarterly	IPA (National Project 2018-2021)	2.2%	125	121	-3%	91	77	-15%
BP	DESNA	Hotel statistics (Q1-Q4) 110 hotels	Quarterly	IPA (National Project 2018-2021)	4.5%	272	238	-13%	190	175	-8%
BP	DESNA	Short-term Industry statistics (Q1-Q4)	Quarterly	IPA (National Project 2018-2021)	4.3%	322	286	-11%	180	161	-11%
BP	DESNA	Short-term Retail Trade statistics (Q1-Q4)	Quarterly	IPA (National Project 2018-2021)	4.3%	329	290	-12%	179	162	-9%
BP	DESNA	PRODCOM survey	Yearly	IPA (National Project 2018-2021)	3.7%	347	308	-11%	154	137	-11%
	DESNA	TOTAL			100%	5.063	4.462	-12%	4.177	3.699	-11%
<b>New products</b>											
BP	DESNA	Measurement of Informality	Yearly	IPA (National Project 2018-2021) and WB		0	360			210	
BP	DESNA	Input and Output Tables	Yearly	IPA (National Project 2018-2021)		0	910			630	
BP	DESNA	Supply and Use Tables (SUT)	Yearly	IPA (National Project 2018-2021)		0	360			210	
BP	DESNA	Investment survey	Yearly	Non		0	270			320	
BP	DESNA	Use of Information and Communication Technology (ICT) Survey	Yearly	Non		0	270			330	
	DESNA	TOTAL					6.632			5.399	

## Statistics of Agriculture and Environment

ID	Department	Statistical products and services	Frequency of publication	External partners	Share of burden	Time spent for production 2017	Time spent for production 2022 (expected)	Change of production time %	Human resources inputs 2017	Human resource inputs 2022 (expected)	Changes in HR inputs %
BP	DAES	Agriculture Census	No	Non	2%	-	-	-	40	36	-12%
BP		Agricultural Holdings Survey (7000 AHs)	Yearly	Non	26%	286	180	-37%	540	475	-12%
BP	DAES	Agromonetary statistics / prices of agricultural products	Quarterly and Yearly	Non	8%	136	136	0%	172	151	-12%
BP		Agromonetary statistics / agricultural input prices	Quarterly and Yearly	Non	7%	160	160	0%	152	133	-12%
BP	DAES	Agromonetary Statistics / Economic Accounts for Agriculture	Yearly	Non	9%	330	240	-27%	193	170	-12%
BP	DAES	Industrial Waste Survey, IWS (800 industrial enterprises)	Every two years	Non	8%	358	290	-18%	170	150	-12%
BP	DAES	Municipal Waste Survey, MWS (53 public and private companies)	Yearly	Non	5%	335	210	-37%	105	95	-12%
BP	DAES	Waste Treatment Survey, WTS (150 industrial enterprises)	Yearly	Non	6%	302	250	-17%	90	82	-8,8%
BP	DAES	Air Statistics, Particularly GHG Emissions	Every two years	Non	4%	274	270	-1,5%	80	70	-13%
BP	DAES	Water statistics	Every two years	Non	4%	91	90	-1,0%	88	77	-12%
BP	DAES	Administrative resources (Facts on Environment)	Every two years	Non	4%	177	177	0%	114	100	-12%
CPOS	DAES	IPA - 2015 Annual Agricultural Crops Statistics	No	IPA - 2015	3%	-	-	-	70	62	-11%
CPOS	DAES	IPA - 2015 Livestock Production Statistics	No	IPA - 2015	3%	-	-	-	70	62	-11%

CPOS	DAES	IPA - 2015 Agromonetary statistics (land prices and land rent, labor force inputs)	No	IPA - 2015	3%	-	-	-	60	52	-12%
CPOS	DAES	IPA - 2015 Farm Structure Survey	No	IPA - 2015	3%	-	-	-	60	52	-12%
CPOS	DAES	IPA - 2015 Waste Statistics	No	IPA - 2015	3%	-	-	-	60	52	-12%
<b>CPOS</b>	<b>DAES</b>	<b>TOTAL</b>			<b>100%</b>	<b>2449</b>	<b>2003</b>	<b>-18%</b>	<b>2064</b>	<b>1819</b>	<b>-12%</b>

## Social Statistics

ID	Department	Statistical products and services	Frequency of publication	External partners	Share of burden	Time spent for production 2017	Time spent for production 2022 (expected)	Change of production time %	Human resources inputs 2017	Human resource inputs 2022 (expected)	Changes in HR inputs %
BP	DSS	Labor Force Survey (LFS) (4800 households, 600 enumeration areas)	Yearly	IPA 2015	4%	90	90	0%	162	162	0%
BP	DSS	Labor Force Survey (LFS) (4800 households, 600 enumeration areas)	Quarterly 4*80 days	IPA 2015	9%	320	320	0%	365	300	-17%
BP	DSS	Household Budget Survey (HBS)	Yearly	Non	11%	162	125	-23%	433	350	-20%
BP	DSS	Survey on Income and Living Survey (SILC)	Yearly	World Bank / IPA 2015	14%	630	540	-15%	570	450	-21%
BP	DSS	ICT Survey, (3750 households - 750 enumeration areas, five households from area)	Yearly	IPA 2015	5%	285	200	-30%	213	190	-10%
BP	DSS	Education Statistics	Yearly	Non	5%	226	210	-7%	204	190	-7%
BP	DSS	Social Welfare Statistics	Yearly	Non	3%	93	60	-35%	136	100	-26%
BP	DSS	Statistics on Jurisprudence	Yearly	IPA 2015	9%	450	350	-22%	370	330	-11%
BP	DSS	Health statistics	Yearly	Non	4%	309	250	-19%	160	150	-6%
BP	DSS	Culture and Sport statistics	Yearly	Non	4%	289	250	-13%	170	150	-12%

BP	DSS	Birth statistics	Yearly	Non	6%	165	140	-15	232	200	-14%
BP	DSS	Deaths statistics	Yearly	Non	4%	179	160	-10	164	150	-9%
BP	DSS	Marriage statistics	Yearly	Non	4%	192	175	-9	163	150	-8%
BP	DSS	Divorces statistics: 1,500	Yearly	Non	4%	202	190	-6	141	100	-29%
BP	DSS	Causes of Death statistics	Every 2 years	Non	4%	287	260	-9	160	140	-13%
BP	DSS	Gender statistics	Every 2 years	Non	7%	347	300	-14	266	200	-25%
BP	DSS	Population Estimation	Yearly	Non	3%	178	170	-4	118	100	-15%
		<b>TOTAL</b>			100%	4.404	3.790	-14%	4.027	3.412	-15%
<b>New products</b>											
JP	DSS	Labor Cost Survey	Every 4 years	EU project	38%	n.a	540	n.a	n.a	300	n.a
JP	DSS	Health Survey	Every 3 years	Non	31%	n.a	450	n.a	n.a	250	n.a
JP	DSS	Adult Education Survey	Every 5 years	Non	31%	n.a	450	n.a	n.a	250	n.a
JP	DSS	MICS Survey	Every 5 years	Non		n.a	270	n.a	n.a	300	n.a
							1710			1100	

## Publications of DMIT

ID	Department	Statistical products and services	Frequency of publication	External partners	Share of burden	Time spent for production 2017	Time spent for production 2022 (expected)	Change of production time%	Human Resource Inputs 2017	Human Resource Inputs 2022 (expected)	Changes in HR inputs%
BP	DMIT	Services to the departments	Non	Non	62%	-	-	-	428	343	-20%
BP	DMIT	Quarterly Bulletin	Quarterly	Non	14%	129	103	-20%	36	29	-20%
BP	DMIT	Kosovo in Figures	Yearly	Non	8%	272	220	-19%	26	21	-19%
BP	DMIT	Publications Catalog	Yearly	Non	9%	90	72	-20%	24	19	-20%
BP	DMIT	Publications Calendar / Leaflet / Poster	Yearly	Non	7%			-	19	15	-21%
	DMIT	Statistical Yearbook	Yearly	Non	8%	182	157	-14%	104	90	-14%
	DMIT	<b>TOTAL</b>			100%				637	517	-19%

## Central Bank of the Republic of Kosovo

ID	Department	Statistical products and services	Frequency of publication	External partners	Share of burden	Time spent for production 2017	Time spent for production 2022 (expected)	Change of production time%	Human Resource Inputs 2017	Human Resource Inputs 2022 (expected)	Changes in HR inputs%
CPOS	CBK	Financial Sector Statistics	Monthly	Non	8%	20	15	-25%	30	23	-25%
CPOS	CBK	Banking statistics	Monthly	Non	3%	10	8	-25%	10	8	-25%
CPOS	CBK	Interest rate statistics	Monthly	Non	3%	10	8	-25%	10	8	-25%
CPOS	CBK	Non-banking institutions statistics	Monthly	Non	8%	30	23	-25%	30	23	-25%
CPOS	CBK	Balance of payments statistics	Monthly	Non	38%	75	56	-25%	135	101	-25%
CPOS	CBK	International investment position statistics	Quarterly	Non	21%	75	56	-25%	75	56	-25%
CPOS	CBK	External debt statistics	Quarterly	Non	7%	75	56	-25%	25	19	-25%
CPOS	CBK	Direct investments statistics	Quarterly	Non	6%	75	56	-25%	20	15	-25%
CPOS	CBK	Investments in securities abroad statistics	Quarterly	Non	6%	75	56	-25%	20	15	-25%
	CBK	TOTAL			100%	445	334	-25%	355	266	-25%

## Ministry of Finance

ID	Department	Statistical products and services	Frequency of publication	External partners	Share of burden	Time spent for production 2017	Time spent for production 2022 (expected)	Change of production time %	Human Resource Inputs 2017	Human Resource Inputs 2022 (expected)	Changes in HR inputs%
CPOS	Macro/MoF	Monthly Reporting of Income and Expenditures	Monthly	Non		30	30	0	9	9	0
CPOS	Macro/MoF	Quarterly Review of Economic Developments	Quarterly	Non		30	30	0	20	20	0
CPOS	Thes/MoF	General Government Receipts and Payments	Quarterly	Non		30	30	0	25	25	0
CPOS	Thes/MoF	Data on state debt	Quarterly	Non		30	30	0	25	25	0
TOTAL						120	120	0	79	79	0

## Tabular summary of the output in the frames of the system

Institution	Department	Statistical products and services	Frequency of publication	External partners	Share of burden	Time spent for production 2017	Time spent for production 2022 (expected)	Change of production time%	Human Resource Inputs 2017	Human Resource Inputs 2022 (expected)	Changes in HR inputs%
KAS	DESNA	Economy	Monthly, quarterly and yearly	IRK^IN	36.8	5063	4462	-11.9	4177	3699	-11.4
KAS	DSS	Sociale	Quarterly and yearly	IRK^IN	35.5	4404	3790	-13.9	4027	3412	-15.3
KAS	DAES	Agriculture	Quarterly and yearly	IRK^IN	18.2	2449	2003	-18.2	2064	1819	-11.9
KAS	DMIT	gen	Quarterly and yearly	IRK^IN	5.6	673	552	-18.0	637	517	-18.8
<b>Total KAS</b>	<b>KAS</b>	-	-	-	96.2	<b>12589</b>	<b>10807</b>	<b>-14.2</b>	<b>10905</b>	<b>9447</b>	<b>-13.4</b>
CBK	DSF	finan	Monthly, quarterly and yearly	IRK^IN	3.1	445	334	-24.9	355	266	-25.1
MoF	Macro	Government	Monthly, quarterly and yearly	IRK^IN	0.7	120	120	0.0	79	79	0.0
KAS	OPPOS	-	-	-	-	-	-	-	-	-	-
<b>Total SSK (ASK+ONA)</b>	<b>TOTAL</b>	-	-	-	<b>100</b>	<b>13154</b>	<b>11261</b>	<b>-14.4</b>	<b>11339</b>	<b>9792</b>	<b>-13.6</b>

From the data above, distribution of working days in the frame of KAS system, covers 96,2%

## **4 OBJECTIVES AND PRIORITIES**

### **4.1 Requirements for development**

#### **4.1.1 Background**

The office of statistics in Kosovo has been operating since 1948. In 1999, this institution resumed functioning as an independent and professional office, under the UNMIK Regulation until 2011. By the end of 2011, the entry into force of the Law on Official Statistics has made the former Office into a Kosovo Agency of Statistics, where the legal responsibilities of producers of official statistics in the Republic of Kosovo are very clear.

CBK is a successor to the Central Banking Authority of Kosovo, and the latter of the Banking and Payments Authority of Kosovo established in November 1999. After 1999, central bank staff has increased the capacity and skills to compile statistics with international standards. Today, CBK is a stable and capable institution to perform all the required tasks.

Under the Law on Official Statistics, KAS is obliged to submit the Programme of Official Statistics for the five year period, and the annual plans for implementation of Programme, to the Government of Kosovo for approval.

#### **4.1.2 Recommendations from current assessments**

For the Kosovo Statistical System, in the past period, two international assessments were made: AGA 2012 and Peer Review 2017. These assessments are of a high professional level, in terms of auditing the Statistical System of Kosovo in general and KAS in particular .

The AGA 2012 recommendations have been implemented through an Action Plan since 2012 until now. Whereas, the 14 recommendations that emerged from the Peer Review 2017 report will be realized within the objectives and priorities over the next five years.

The recommendations from the report of the “Peer Review 2017” are summarized in: Institutional consolidation framework, resource enhancement and cost-effectiveness implementation, quality management development and methodology, and empowerment of user relationships.

Within the framework of the Institutional Consolidation Framework, the recommendations are given that the review of the Kosovo Law on Statistics shall provide KAS with the further strengthening of the professional and institutional independence and its role of coordination, the inclusion and consultation of KAS on eventual changes of administrative registers in various institutions of Kosovo, extension of the mandate of KAS CEO, setting of criteria for official statistics, and commitment to confidentiality.

In the area of resource growth and cost-effectiveness improvement, it is recommended that Kosovo's competent authorities should provide adequate human and financial resources for KAS to meet its national and international statutory obligations, and it is recommended to continue the reorganization with a view to increasing efficiency and productivity, and increasing staff capacity by developing an in-house training program based on extensive training already provided by international organizations.

The recommendations of the part of the development of the quality management and methodology are the strengthening of the Quality Management Council, the continuation and increase of field work control, the increase of the use of electronic data collection equipment, and the engagement in the development Module for the Business Statistics Generation Process (GSBPM) to increase the cost effectiveness of statistical processes and to increase the quality of statistical outputs.

While, in the part of empowering the user relationship, it is recommended that KAS continues to strengthen the relationship with the users in order to identify and better understand the needs of the users. It is also recommended to increase cooperation with the academic world by expanding the data access service at microdata level for research purposes, and by offering to students the practices and cooperation in conducting joint analysis.

During the five year mandate of the Statistical Council, many requests and needs have been reviewed regarding the official statistics. At the end of the mandate, the Statistical Council listed recommendations for the Kosovo Statistical System. These recommendations will also be used to set objectives and priorities for the next five years. Among the recommendations that are worth mentioning are: Creating an integrated system of official statistics in terms of IT and manufacturing processes; Despite the challenges related to Kosovo's political status, the possibilities for Kosovo data to be published on the basis of international records, with special emphasis on UNSTAT, should be sought; Improving infrastructure and working conditions for KAS staff (as a very pressing requirement).

To set targets and priorities for the next five years, various assessments were also made by international institutions such as the EU, IMF, UNICEF, Sida / DFID and others.

A common conclusion of all the above mentioned evaluations is that: KAS's planning framework has made significant progress during the 5-year period 2013-2017 and is aimed at further strengthening this process, followed by monitoring the part of what was planned. Facts-based decision making is part of KAS's leading policy.

From the recent evaluation of the Statistical System of Kosovo (SSK), through the peer review process, are recognized the achievements in the field of official statistics as follows: The SSK legal framework is comprehensive and covers the main areas that regulate official statistics in the EU ; KAS enjoys a high level of trust and its independence is widely recognized; the production of official statistics through a widespread use of administrative data; the official KAS website is attractive and modern

and evaluated by users; as well as SSK is in accordance with the principles of the European Statistics Code of Practice and strengthening of these principles is encouraged.

### 4.1.3 Statistical developments

**Setting priorities** - Setting priorities within this five-year program is based on user requirements, Kosovo's strategic priorities in the European integration process, recommendations from the "Peer Review 2017" and the Statistical Council as well as the demands of international organizations. When setting priorities, it was necessary to limit ourselves to KAS's budget and co-operative opportunities with donors. Thus, finalized priorities are made in such way to be implemented.

Most of the priorities from the past five years have been implemented or realized, a condition that determines the consolidation of the Statistical System of Kosovo. Therefore, the above mentioned priorities are set for the further development and advancement of the Statistical System of Kosovo in general and KAS in particular.

**Consolidation of the legal framework** - With the completion of the process of amending the current law on official statistics, the professional and institutional independence of KAS will be further strengthened. Managerial sustainability in terms of extending the mandate of the KAS CEO will be the focus during this planning period. The issuance and implementation of sub-legal acts, instructions and other documents that arise after the amendments to the current law on official statistics will enter into force will be part of the institutional consolidation priority in the legal aspect.

**Establishment of the Department for National Accounts** - An important process of statistical development will be institutional consolidation through increasing human and professional capacity to increase statistical outputs. Therefore, in the first year of the next five years, the priority will be the creation of the Department of National Accounts.

**Development of other capacities** - KAS will develop human and professional capacities in other producer departments, especially in social statistics, agriculture and information technology, as the main support for the future of production processes and the dissemination of official statistics. Within this priority, more cooperation with international organizations will be strengthened, which will provide professional and financial support for the enhancement of professional and institutional capacities.

**Implementation of KAS Coordination Role** - This priority is within the objective of institutional consolidation. KAS, in addition to increasing MoUs with relevant institutions, should be committed to be an active part of the changes of registers and databases from institutions that are important sources of statistical outputs. Consultative groups will be set up for important statistical products and publications. These groups will be led by KAS, but the composition will be from other statistical producers and users of official statistics.

**Population, Dwellings and Housing Census 2021** - According to the world standard for Census in every 10 years, Kosovo will realize this census throughout the territory of

the Republic of Kosovo. Preparations for this census include the consolidation and updating of the Population Register.

**Maintenance and updating of the Statistical Register of Agricultural Holdings** - Updating of this register, used for designing surveys in agriculture and other relevant purposes.

**Statistical Business Register (SBR)** - Continuous updating of SBR and its maintenance is indispensable for a trusted business register for all business surveys, use of data on national accounts, and preparation of reports according to SMIS.

**Population data** - Population estimation on an annual basis in Kosovo including gender and age groups.

**National Accounts** - Further Development of National Accounts, Measurement of Informality Rate in GDP, Implementation of ESA 2010 (Research and Development, FISIM), Development of Sector Accounts, Development of Supply and Use Tables (SUTs), Input Output Tables (IOT)

**Business records** - Improve the quality of the Enterprise Structure Survey and of all other annual and quarterly surveys of enterprises. Increase cooperation with responsible institutions to provide administrative data and statistics for businesses, such as: transport, tourism etc.

**Labor Market Statistics** - Adding new modules and publishing data on a monthly basis for LFS and developing a Labor Cost Survey.

**Survey on Income and Living Conditions (SILC)** - This survey mainly complements the HBS and will produce statistical indicators on income and living conditions in Kosovo.

**Classifications** - ISCED 2011 in the field of Education and Classification of Crimes. There will also be classification and establishment of codes of crime for statistical purposes and for various analyzes or researches in this field.

**User Interaction and Implementation Plan** - KAS and official statistics producers need to build an Action Plan on how to develop user relationship. This Action Plan, among other things, should contain the dynamic component and a calendar of regular meetings. The Plan should also have the component of distance interaction, through the opportunity provided by IT. This Plan would definitely include other forms of communication and contacts with users in order to build a dynamic and resultant interaction with users of official statistics. A good practice in KAS is regular meetings with donors.

**Quality** - The quality components to be used are: relevance, correctness, timeliness, accuracy, accessibility and clarity, comparability and coherence. KAS has already established the Quality Management Council, but based on the Statistical Quality Declaration, it should develop a policy and a plan to manage the steady growth of quality and expand the documenting principles.

**Metadata** - A centralized harmonized metadata system will be developed in line with the recommendations of the European Statistical System such as ESMS (Euro SDMX Metadata Structure) and ESSS (ESS Standard Quality Report Structure), which will enable the generation of quality reports in the Eurostat database.

**Dissemination of statistical data** – KAS shall advance and implement the Strategy or dissemination policy, so that the user has the easiest possible access to official statistics. In this regard, the dissemination of data should be enriched and accompanied by as much guidance as possible, modern and figurative explanations, modern forms of tables and graphs, and the enrichment of the website with modern tools for dissemination of statistical data.

**Information Technology** - Advancing IT infrastructure by implementing modern IT systems and platforms.

**Use of administrative data** - Enhance the use of administrative data sources through databases and electronic registers.

In the section above are listed only some of the priorities over the next five year period. Below, in this chapter, more detail is given with listed priorities, including strategic priorities.

#### **4.1.4 Risk assessment and management**

The Risk Assessment of the Five Year Programme is closely related to the assessment of needs and overall analysis of the development of the objectives and priorities within the Kosovo Statistical System.

Defining challenges are considered to provide sufficient budget for projects and important surveys. The most general risks, which are closely related to the strengthening of the system, appearing in the lack of human and professional resources are:

**Human resources** - The current administrative system has a high degree of rigidity in terms of appointments to senior administrative positions. Procedures are very strict at the public administration level to increase the number of KAS staff.

**Professional resources** - Given its lack of resources, KAS needs to further develop quality management to increase its cost-effectiveness by pursuing the principle of continuous improvement in identifying weaknesses and seeking processes, results and remedial services. The aim remains the development of professional capacities for the purpose of applying an integrated production model. New developments in methodology, data collection etc. will help KAS to increase the quality of the results.

KAS faces other challenges, such as: Further advancement of professional capacities; barriers to access to some administrative resources; incomplete administrative data in some institutions, eg. databases, administrative registers, etc.; lack of physical space and normal working conditions, etc.

## 4.2 Objectives

### 4.2.1 Institutional objectives

After institutional consolidation, KAS in the forthcoming period aims to develop and advance production processes in order to realize its vision and mission as defined by law. The management process at all levels will continue to be supported through the Performance Management System so that the planning is based on user results, requirements and needs.

The objective in the future will continue to be to increase the organizational efficiency of KAS. Over the next period, the Department of National Accounts will be established and the production and support statistics departments will be empowered with additional staff. The professional development component will be part of this objective.

The organizational and functional aspect in all other KAS units will be continuously in focus of KAS development policies in order to increase productivity and continuously increase the quality of statistical outputs. In the long run, KAS provides productivity growth of 4-5% per year. In the short-term perspective, 1-2 years, the usefulness will be higher compared to the 5 year period in general.

Another institutional objective will be to increase inter-institutional coordination with local and international institutions. Priority in the coordinating aspect will be institutions that produce official statistics and institutions that are important sources of administrative data.

KAS's objective will be to establish criteria for official statistics outputs. This objective is very important, not only because it is part of the recommendations of renowned international institutions, but for the fact that the Statistical System of Kosovo can be added to other producers of official statistics when applying these criteria.

The objective for this period is to strengthen the relationship with the users by creating tools for better understanding and getting their suggestions about statistical products. The image of stable and reliable statistics will be a vital commitment of KAS so that the user is satisfied. For the realization of this objective, other supporting mechanisms will be built so that institutions, such as the academy of sciences, universities and other research institutions, will have access to and easier access to data, to the level of microdata to the extent permitted by law.

Another objective will be the implementation of the principle of confidentiality. KAS will strengthen the co-operation culture for confidentiality and enhance its staff's professional capacities to enforce statistical confidentiality. Additionally, KAS will guarantee the key data providers for enforcing statistical confidentiality. Some institutional measures will be put in place to protect the confidential data from the technical and legal point of view. This will be achieved through the development of guidelines, documenting existing processes of statistical confidentiality assurance. Developing an appropriate infrastructure for secure access by external users to statistical data, and documenting responsibilities for confidentiality.

One of the most important goals in KAS will be effective communication. Therefore, the Metadata system in KAS will aim to apply a simple, clear and concise method to enable a common understanding by all persons working in KAS.

Another objective is the statistical standardization of data and metadata. This will be achieved through the development and use of a statistical data management system centralized by metadata in production; Standardized collection of data, inclusion, validation and collection environment for statistical domains; Improve the effectiveness of KAS; The architecture of the IT system, based on common and documented processes.

KAS during the upcoming period will also give priority to quality in all processes of statistical production. One of the most important statistical production processes is data collection. Therefore, advanced data collection systems will be used, methods such as CAPI (Computer Assisted Personal Interview) and CAWI (Personal Interview via Web Application). The next step in quality assurance in statistical production is the shortening of time limits for the publication of statistical data. The application of GSBPM statistical models will increase the cost-effectiveness of statistical processes and increase the quality of statistical outputs.

The Objective for the Integrated Statistics System (ISS) of Information Technology will continue to be objective over the next five year period. The achievement of the ISS will help to realize projects that derive from the implementation of interoperability, especially by the use of administrative information systems and data from electronic registers managed by other institutions in the country.

## **Central Bank of Kosovo**

In order to achieve its objectives, the CBK produces a wide range of statistics that provide a sound statistical picture of Kosovo's development in terms of the financial and external sector, and the high degree of international comparability. Significant progress has been made in recent years in increasing coverage, expanding the range of statistics, improving frequency and timing of publications, and improving the quality of statistics produced by CBK. However, there are several objectives to better complete the official statistics portfolio in general. The publication of new statistical products, the increase of coverage, further shortening of publication deadlines, full convergence with new international manuals, and convergence with EU statistical legislation - are the goals to be achieved in the next five years. Independent assessment of economic developments is one of the most important activities to achieve a sustainable economic and long-term growth in the Republic of Kosovo. Therefore, the statistics that are in the CBK domain will be further advanced. The strategic priorities identified by the CBK for the next five years are outlined below, within the target matrix by statistical area (see section Financial and External Statistics).

## **Ministry of Finance**

The Ministry of Finance informs the public about possible improvements in the upcoming medium term plan and how the Government's financial performance has been made. The Ministry of Finance is expanding the use of international standards and technologies by making it easier and more time-consuming information on payments occurring domestically over a day. These data are presented every three months in a format that is available on the Ministry's website. This information is used to produce quarterly macroeconomic estimations and semi-annual publications on the economic situation in the country.

### **Key strategic goals**

- Reducing the timing of information for the Government of Kosovo on the macroeconomic and financial situation;
- Maintain the country's macroeconomic stability through the development of sustainable economic policies;
- Ensure the registration of invoices on time and in compliance with the COIFOG codes;
- Further development in economic analysis;
- Ensuring the continued functionality of the electronic account system and its procedures;
- Ensuring the implementation of tax and customs legislation in the Republic of Kosovo;
- Supervision of public administration institutions for the implementation of rules and procedures in force regarding public expenditures, including public procurement without prejudice to the competences of the Office of the Auditor General;
- Providing sustainable fiscal policies;
- Entry to public debt under the legislation into force;
- Coordination of activities with international financial institutions.

#### **4.2.3 Matrix of strategic objectives**

#### **4.2.3 Target matrix according to statistical fields**

Matrix of objectives according to statistical fields have been extracted from the Kosovo Government's format for documents of strategic character. Field objectives are ranked according to time frame expectations. In section 4.3. strategic guidelines are also provided.

## Economic Statistics

Action	Responsible institution	Partner institution	Assessment indicators	Status of the basic condition	Time frame	Funds
Objective in the field of economic statistics: promoting a better understanding of Kosovo's economy by providing accurate, relevant and timely data of national accounts, prices, business statistics, investments, foreign trade as an objective, and cost-effective in terms of EU requirements						
<b>Sub / Objective 1.1 National Accounts</b>						
1.1.1 Applying changes from ESA95 to ESA 2010	Unit: NA	Another unit in KAS, MF, CBK	Research and Development (R&D), Sector Accounts, FISIM and others	In the initial planning stage	2018-2022	Budget of Kosovo
1.1.2 Creating Supply and Use Tables (SUTs) and Input and Output Tables (IOTs)	Unit: NA	Another unit in KAS, MF, CBK	Preparation of tables for the years 2015-2018 (new product)	In the initial pilot phase 2013 and 2014	2018-2022	Budget of Kosovo
1.1.3 Increasing efficiency by reducing publication on time of annual and quarterly GDP	Unit: NA	Another unit in KAS, MF, CBK	Reduction of production time by 21% per annum and 16% quarterly	GDP Annual T + 10 months, GDP Quarterly t + 90 days	2018-2022	Budget of Kosovo
1.1.4 Measuring Informal Economy	Unit: NA	Other units of KAS, MF (TAK and Customs), MIA, and public agencies	Rate of participation of informal economy in GDP (New Product)	In the initial planning phase	2018-2022	Budget of Kosovo and World Bank
<b>Sub / Objective: 1.2 Prices</b>						
1.2.1 Improving quality through better monitoring of data collection from the field	Unit: Prices	Department for Census and Surveys	Planned to increase the number of sources and the number of articles and services according to E-COICOP. For the HICP. The increase in the sample of: Import Price Index (IMPP) Producer Price Index (PPI) and Construction Cost Index (CCI)	HICP (6000 prices / 1016 site-sourcess), IÇIMP (570 prices / 132 site-sourcess), PPI 600 prices / 180 site-sourcess) and CCI (341 prices / 68 site-sourcess)	2018-2022	Budget of Kosovo
1.2.2 Increasing efficiency with the introduction of a new IT application and improve data collection	Unit: Prices	Department for Census and Surveys, and IT Unit	Reduction of production on time by 13% (except HICP 3%)	HICP yearly (t+157days), HICP monthly (t+12 days), IPI (t+68 days), PPI (t+70 days) CCI (t+73 days)	2018 -2022	Budget of Kosovo
<b>Sub / Objective: 1.3. Business Statistics</b>						

1.3.1 Improving quality by increasing field-based data collection monitoring for all Enterprise Structural Surveys, PRODCOM, Short-term hotel, retail, industry, energy, transportation, construction, etc. statistics..	Unit: Business statistics	Department for Census and Surveys, MIA, MED	Increasing the number of tables and their transmission to Eurostat, Publication of Industrial Production Index, etc.	According to Pocket Book	2018 -2022	
1.3.2 Increasing efficiency with the introduction of a new IT application and improve data collection	Unit: Business statistics	Department for Census and Surveys and IT Unit	Reduction of production on time from 10 to 13% (exclusion of repertoire, transport statistics and ESS by 3%)	ESS (t+339 days), Industry (t+81 days) Retail trade (t+82 days), Repertoire (t+31 days), Transport (t+30 days), Hotels (t+68 days), Energy Balance, quarterly (t+48 days), Energy Balance, yearly (t+186 days) and PRODCOM (t+347 days)	2018 -2022	
1.3.3 Organizing a new investment survey	Unit: Business statistics	Data collection, Department of Census and Surveys	Preparation of questionnaire, sample. Collection of data, processing and publication of data	In the initial planning stage	2018 -2022	
1.3.4. Organizing of a new survey on the use of information technology and communication in businesses (ICT)	Unit: Business statistics	Data collection, Department of Census and Surveys	Preparation of questionnaire, sample. Collection of data, processing and publication of data	In the initial planning stage	2018 -2022	
<b>Sub / Objective: 1.4. Business Register</b>						
1.4.1 Updating the Statistical Business Register according to the priority of quality problems	Unit: Statistical Register of Businesses	ARBK, TAK and other units in KAS	Timely and quality preparation of samples for enterprise surveys, data on national accounts, completion of the report (according to SMIS).	Continuous (permanent)	2018 -2022	
<b>Sub / Objective: 1.5. External Trade</b>						
1.5.1 Increasing efficiency with the application of the new IT device (Integrated Dissemination System) for data dissemination.	Unit: External Trade	Customs, CBK, MF	Reduction of production on time by 3%	T+25 days	2018 -2022	

## Social Statistics

Action	Responsible institution	Partner institution	Assessment indicators	Status of basic condition	Time frame	Funds
Objective in the field of Social Statistics: improving the quality of data in harmony with Eurostat methodologies, shortening publication timeframes, increasing published variables, implementing International Standard Classifications, developing ad hoc modules and new surveys, transmission of more data in Eurostat, etc.						
<b>Sub / Objective 1.1. Labor Market Statistics</b>						
1.1.1 Increasing the number of new indicators in LFS (development of ad hoc modules)	Unit: Labor Market	KAS and Regional Offices	Development of ad hoc LFS modules and reduction of production time (switch from quarterly to monthly publications)	No ad-hoc LFS module has yet been developed. By 2018, LFS will be added with an ad-hoc module annually	2021	BKK
1.1.2 Publication of data on the level of wages in Kosovo in the public and private sector, the addition of new indicators	Unit: Labor Market	KAS, TAK, MPA	Reduction of the publication deadline from yearly to quarterly	For the first time data for 2012-2016 has been published	2019	
<b>Sub / Objective: 1.2 Living Standards Statistics</b>						
1.2.1 Developing the Survey on Income and Living Conditions (regular yearly survey)	Unit: Living Standard	KAS, MLSW	New product	These activities have been developed: preparation of questionnaire, guidance, planning of activities in 2017 and 2018 on the implementation of the survey,	2019	Funds provided by WB for the year 2018 100,000\$
1.2.2 Developing the Information Technology (ICT) Survey by using the CAPI method	Unit: Living Standard	KAS and Regional Offices	Develop survey through CAPI method	For the first time, the ICT Survey was conducted in 2017 and will continue as a regular survey	2019	
1.2.3 Developing the Household Budget Survey every 4 years (HBS)	Unit: Living Standard	KAS and Regional Offices	Development of HBS every 4 years	Development of HBS 2017 on the field ends on 31 December 2017, and will be further developed every 4 years	2021	
<b>Sub / Objective: 1.3 Other Social Statistics</b>						
1.3.1 Creating a KAS approach to SMIA and SMIAL	Unit: Other social statistics	MEST	Reducing production on time	Education data are published in cooperation with MEST, but we still do not have access to the system SMIA	2019	
1.3.2 Implementing of ISCED 2011	Unit: Other social statistics	MEST, National Qualifications Authority, Kosovo Accreditation Agency	Transition from ISCED 97 to ISCED 2011	A draft roadmap for the transition	2019	

				from ISCED 97 to ISCED 2011 has been prepared		
1.3.4 Improving the quality of social welfare data and reduce the time of publication	Unit: Other social statistics	MLSW	Harmonization of methodology with Eurostat	Identifying new social welfare schemes is being done	2022	
1.3.6 Improving the quality of cultural data and publishing sports data	Unit: Other social statistics	MCYS and the Municipal Directorates of Culture and Sports	Publication of sports data after 3 year of disruptions	Meetings with MCYS have taken place, but there has been no progress so far	2020	
<b>Sub / Objective: 1.4 Jurisprudence Statistics</b>						
1.4.1 Improving the quality of judicial data for juveniles and adults	Unit: Jurisprudence statistics	Basic Courts, MoJ, KJC	Reducing the production on time	Identification of the main shortcomings of statistical data on crime and criminal justice required by Eurostat and UNDOC	2019	
1.4.2 Implementing the International Classification of Crimes for Statistical Purposes (ICCS)	Unit: Jurisprudence statistics	Basic Courts, MoJ, KJC	Data reporting in Eurostat according to ICCS	ICCS is being translated into Albanian language	2019	
<b>Sub / Objective: 1.5 Population Statistics</b>						
1.5.1 Population, Households and Dwellings Census 2021	Unit: Population Statistics	Kosovo Government, Kosovo Assembly, international organizations	Census in line with world standard every 10 years	Census 2011 and updating of the Register from this Census	2020-2022	
1.5.1 Digitalization of Birth Statistics	Unit: Population Statistics	Civil Registry Agency	Reduce production time and increase of quality	Meetings were held, but no progress	2022	
1.5.2 Digitalization of Death Statistics	Unit: Population Statistics	Civil Registry Agency	Reduce production time and increase of quality	Meetings were held, but no progress	2022	
1.5.3 Digitalization of Marriage Statistics	Unit: Population Statistics	Civil Registry Agency	Reduce production time and increase of quality	Meetings were held, but no progress	2022	
1.5.4 Improvement-supplementation with statistical data, based on questions of statistical questionnaires of divorces from reporting units (Courts)	Unit: Population Statistics	Basic Courts	Raising the quality of data	Meetings were held, but no progress	2022	
1.5.5 Codification of the diagnoses by the medical staff on the cause of the deaths	Unit: Population Statistics	National Institute of Public Health of Kosovo	Continuing the processing of death statistics, according to the causes of deaths and their publication	NIPHK did not proceed with codification	2018	

1.5.6 Increase of socio-economic indicators for analyzing the gender situation in Kosovo	Unit: Population Statistics	Government and non-governmental institutions	Raising the quality of data, reporting to Eurostat and the European Institute for Gender Equality	In process	2018	
1.5.7 Increase of key indicators such as gender and age in estimating the number of residents in Kosovo	Unit: Population Statistics	Local and central institutions (population movement reports)	Raising the quality of data, reporting to Eurostat	Progress has been made and the report will be ready in 2018	2018	
<b>Sub / Other Objectives if budget is provided by BK or donors</b>						
Action	Responsible institution	Partner institution	Assessment indicators	Status of basic condition	Time frame	Funds
1.6.1 Developing of Labor Cost Survey	Unit: Labor Market	KAS with Regional Offices, MLSW, Businesses / Enterprises, Chamber of Commerce, Kosovo Business Alliance	New product	Still no activity started yet	2020	EU project
1.6.2 Developing a Health Survey	Unit: Other Social Statistic	MoH, IKSHP	New product	Still no activity started yet	2019	?
1.6.3 Developing of the Survey on Adult Education	Unit: Other Social Statistic	MASHT	New product	Still no activity started yet	2021	?
1.6.4 Developing of Multiple Indicator Cluster Survey (MICS)	Unit: Population Statistics	MoH, IKSHP, MLSW, MEST etc.	This survey was first conducted in 2013	In discussion of funds from UNICEF and other donors	2018	?

## Statistics of Agriculture and Environment

Action	Responsible institution	Partner institution	Assessment indicators	Status of basic condition 2017	Time frame	Funds
Objective of the Agricultural Statistics Field: is to provide information on the development of the agricultural sector, which aims to assist the Government of Kosovo in the proper planning of agricultural policies. This area also aims to inform the public about the state of the agricultural holdings in Kosovo, comparing data with EU indicators						
Sub / Objective 1.1. Agricultural Holdings Survey						
1.1.1 Organization and implementation of the Agricultural Holdings Survey	Unit of Agriculture	MAFRD	Survey completed, Guidelines up-to-dated	Is conducted every year in November	2018- 2022	KAS budget
1.1.2 Shortening the production time of AHS results	Unit of Agriculture	IT	Reduction of production time by 37%	Reduction on time was done in 2017, for 20 days	2018 -2022	KAS budget
Sub / Objective: 1.2 Developing new products: Conducting Agriculture Census or Structural Farm Survey, Animal Slaughterhouses Survey and Milk Production Survey						
1.2.1 Approximating with EU requirements, by conducting Agriculture Census or the Farm Structure Survey	Unit of Agriculture	MAFRD	Questionnaires and guides prepared, tested, Census completed	The last census was completed in 2014. Shall be completed every 10 years. FSS should be performed every 3 years	2022	Kosovo Budget and Donors

(FSS)						
1.2.2. Survey on Animal Slaughterhouses	Unit of Agriculture	MAFRD	Questionnaires and guides prepared, Survey completed, Outputs produced	Tested in 2016 and 2017	2018-2022	KAS budget
1.2.3. The Milk Production Survey	Unit of Agriculture	MAFRD	Questionnaires and guides prepared, Survey completed, Outputs produced	Tested in 2016 and 2017	2018 -2022	KAS budget
<b>Sub / Objective: 1.3 Standardization, Quality Improvement of Quality and Reducing the Production Time of the Agricultural Economic Accounts Outcomes</b>						
1.3.1. Standardization- Change of the base year for the Output and Input Price Index in Agriculture	Agromonetary Statistics Unit	Price Unit	Change of base year to Output Price Index and Inputs in Agriculture from 2015 = 100 to 2020 = 100	The base year of the index from 2010 = 100 in 2015 = 100 was changed during 2017	2022	KAS budget
1.3.2 Reducing the production time of Economic Calculations for Agriculture	Agromonetary Statistics Unit	Agricultural Accounting Unit for Agriculture, MAFRD	Reducing the production time by 27%	Production time during 2017 is reduced to 20 days	2018-2022	KAS budget
<b>Objective of Environmental Statistics: Increasing the quality of data, to achieve better environmental planning, land use, waste management, air quality and water quality monitoring in Kosovo, applying the DPSIR model, such as and other international standards and the production of new indicators and the development of new products</b>						
1.1.1 Improving the quality of municipal waste statistics and reducing production time	Unit of Environmental Statistics	Business Registration Unit, public companies dealing with waste management	Reducing the production time by 37%	Regular annual survey, reducing production time starts in 2018	2018- 2022	KAS budget
1.1.2 Improving the quality of industrial waste statistics and reducing production time	Unit of Environmental Statistics	Business Registration Unit, Survey Methodology Unit	Expansion of economic activities, included in the survey, which impact on the environment, Reducing the production time by 18%	Annual survey by 2017. By 2018, it will be conducted every two years	2018 -2022	KAS budget
1.1.3 Reducing the production time for the Waste Treatment Survey (WTS)	Unit of Environmental Statistics	Business Registration Unit	Reducing the production time by 17 %	Regular annual survey. Reduce in production time starts in 2018	2018	KAS budget
1.1.4 Air Statistics- Development of GHG Emissions Statistics	Unit of Environmental Statistics	MMPH	Estimation of greenhouse gas emissions, including more sectors and reducing publication time by 1.5%	Estimation of greenhouse gas emissions has been done for the sectors: energy, agriculture and waste	2018 -2022	KAS budget
1.1.5 Water statistics. Development of these statistics	Unit of Environmental Statistics	MMPH	Questionnaires and guides prepared. Collected data. Statistics produced	Published every two years. The last is 2016. The next is 2018	2018 -2022	KAS budget
1.1.5 Development of Other Environmental Statistics (Facts on Environment)	Unit of Environmental Statistics	MMPH	Collected data from all available sources. Statistics produced	Published every two years. The last is 2017. The next is 2019	2019 -2022	KAS budget

## Support services

Action	Responsible institution	Partner institution	Assessment indicators	Status of basic condition	Time frame	Funds
The objective of the Statistical Support Services is to assist the work of the production units in fulfilling their duties						
Support area/IT: The mission of this support unit is to assist the departments of the respective fields in carrying out statistical activities in a simple and easy way, and by creating data storage capacities and tools or equipment for dissemination						
1.1.1 Use advanced data collection systems through the CAPI, CAËI method and creation of further data exchange systems between KAS and other government institutions	Unit: IT and methodology	Unit: IT and methodology, and production departments	Reducing the time for data collection, reducing costs, enhancing quality.	Preparing Documentation, ToRs technical specifications for purchasing IT devices	2018-2022	World Bank
1.1.2 Develop a central harmonized metadata system	Unit: IT and methodology	All KAS units and other governmental authorities responsible for official statistics	Strategy set	Structure for storage and dissemination in ESMS format was created	2016-2020	For 2018 IPA 2015, other years by KAS
1.1.3 ASKData shall be empowered as the main tool for the dissemination of statistical data	Unit: IT	All KAS units and other authorities	Modern approach to statistical data	The system in place and accessible by users	2016-2019	KAS
1.1.4 Design of IT systems, based on GSBP	Unit: IT and methodology	All KAS units	Recommendations from "Peer Review"	Partially implemented in the SIPK system	2019-2022	KAS, IPA
1.1.5 Developing and creating of GIS web for geospatial data dissemination	Unit: IT	Unit: IT	Web application available in January 2019	Not available	2018-2019	Donator
1.1.6 Developing tools for visualization and creation of infographics	Unit: IT	Unit: IT	Visual-based visual information	Only StatPlanet visualization tools are available	2019-2021	KAS
1.1.7 Approximating the legal framework for setting boundaries for the protection of confidential data according to the required European standards	Unit: IT and methodology	Unit: IT and methodology, and other departments	Improving processes of statistical confidentiality	Official statistics and other legislation related to data protection in Kosovo	2019-2020	KAS
1.1.8 Developing appropriate infrastructure for secure access to statistical data by external users	Unit: IT and methodology	Unit: IT and methodology, as well as other departments, ASHI-MPA	Improving processes of statistical confidentiality	Access only through the KAS domain	2020-2022	KAS, MPA

**Support Area / Geographic Information System: The mission of this service is to support the conduct of statistical activities of KAS, helping to cover, find statistical subjects and utilize territorial data**

1.2.1 The sample frame is updated continuously	Unit: GIS	Unit: IT and methodology	Updating EAs	The last update was made in 2014	2018-2020	KAS, donator
1.2.2 Integrating the living address system at the Kosovo Agency of Statistics, cooperating with the Kosovo Cadastral Agency	Unit: GIS	Unit: IT and methodology	Reduction the production time by 25%	Integration of the living address system into 15 municipalities has been done	2018	KAS, KCA
1.2.3 Creating the Statistical Atlas with Population Census data 2021	Unit: GIS	Unit: Population Census		Statistical Atlas with Census data 2011	2022	KAS

**Support Area / Dissemination: The mission of this service is to monitor the needs of users and provide them with information as per their request**

1.3.1 Establishing a regular dialogue with the users	Unit: Dissemination	All users	Periodic documentation of requests	There is a dialog with the user that needs to be empowered	2017-2022	KAS
1.3.2 Producing the Statistical Yearbooks of Kosovo	Unit: Dissemination	All KAS units	Statistical Yearbook is ready in 2016	The last Yearbook published in 2017	2017-2020	KAS

## Financial and External Statistics (CBK)

Action	Responsible institution	Partner institution	Assessment indicators	Status of basic condition	Time frame	Funds
<p>The CBK's main purpose with regard to the production of official statistics is to further develop its statistical system in order to efficiently meet the country's needs for relevant, reliable and accessible information. To effectively contribute to the vision within the National Program of Official Statistics, and, based on the current situation, CBK has identified these strategic priorities to guide our work over the next five years. The strategic priorities are:</p>						
<b>Sub / Objective: 1.6. Monetary and financial statistics</b>						
1.6.1 Compiling and publishing of International Reserves and Foreign Currency Liquidity Statistics	CBK	IMF	Implementing the Manual and the Guidelines	2018	2018	

1.6.2. Harmonizing the statistical methodologies of Kosovo with regard to MFS statistics according to the requirements of the European Central Bank	CBK	CBK	Implementing the Manual and the Guidelines	2018		
1.6.3 Strengthening co-operation with domestic and foreign institutions in the field of statistics	CBK	IMF	Implementing the law and regulations	2018		
1.6.4. Shortening the publication on time for bank statistics from t + 25 days to t + 23 days and non-banking statistics from t + 30 days to t + 25 days	CBK	Department of Statistics	Reducing publication on time in 5 days	2018		
1.6.5. Improving the process of drafting and disseminating high-quality monetary and financial statistics, as recommended by the recent MFS Manual and Drafting Manual (first draft published in 2016). Updating the concepts, definitions and recommendations based on the Manual published in 2000.	CBK	IMF	Implementing the Manual and Guidelines, published in 2016		2019	
1.6.6. Reviewing the Monetary-Financial Statistics Regulation and Financial Accounts Statistics and if necessary make changes to comply with the requirements of the European Union and the ECB	CBK	CBK	Implementation of the ECB's Manual and Guidelines		2020	
1.6.7. Developing the Database of Institutions and Affiliates to follow ECB standards, using the available balance of payments information available	CBK	Business Registry Unit, ITRS, MTI	Implementing the ECB's Manual and Guidelines		2021	
1.6.8. Developing and implementing the AnaCredit	CBK	CBK	Implementing the ECB's Manual and Guidelines		2021	

**Sub / Objective: 1.7. External Sector Statistics**

1.7.1. Presenting the new online statistical platform for collecting data from reporters on the evaluation of direct investment statistics	CBK	Department of Information Technology	Implementing the guide		2018	
1.7.2. Expanding enterprise data coverage including more reporting companies to better cover direct investment statistics;	CBK	IMF	Implementing the guide		2018	
1.7.3. Improving the SSJ data validation processes and processing of data for the preparation of Reporting Forms to be submitted to Eurostat;	CBK	Eurostat	Eurostat guidelines		2018	
1.7.4. Publishing new version of the ITRS reporting guidelines	CBK	Commercial banks	Implementing the new methodology		2018	
1.7.5. Improving the data collection system for enterprise surveys	CBK	Companies with foreign capital and other companies of interest to the CBK	-		2018-2019	
1.7.7. Starting the Foreign Affiliate Statistics (FAS) compilation process, if relevant	CBK	External FDI Division, Banking Statistics, Non-Banking Statistics, their use by BP, KAS	Use of Eurostat and IMF guidelines		2019	
1.7.8. Creating a framework for compiling Financial Accounting Statistics and starting the FAS drafting (subject to additional resources and improvements to the legal basis)	CBK	Department of Statistics			2019	
1.7.9. Publication of monthly international investment positions	CBK	Companies with foreign capital and other companies of interest to the CBK			2019	
1.7.10. Improving metadata to support user data analysis for MFS and ESS	CBK	Companies with foreign capital and other companies of interest to the CBK	Use manuals and other guides		2019	

**Sub / Objective: 1.8. Other Objectives**

1.8.1. Developing the statistical review policies	CBK	Department of Law			2018	
1.8.2. Evaluating the possibility of establishing a framework for compiling Kosovo Financial Statistics	CBK	CBK			2018	
1.8.3. Improving the menu of statistics on the CBK website	CBK	Department of Information Technology			2018	
1.8.4. Establishing an adequate legal framework for the collection and dissemination of financial account statistics (this item is subject to additional resources);	CBK	Department of Law			2019	

### 4.3 Strategic priorities

Kosovo's Statistical System (SSK) is a new but consolidated system. There were difficulties and challenges to achieve this. Progress has also been assessed by international professional bodies. This progress has been achieved thanks to the engagement of the institutions which produce official statistics, who, with the support of various international organizations, have realized significant projects since the beginning of SSK.

The current Law on Official Statistics and secondary legislation in the framework of SSK has been implemented. The Statistical Council has functioned with important recommendations. Also, cooperation with international institutions for statistics and users is in the process of finalizing the amendment to the Law on Official Statistics, which complements some of the provisions of the existing law on official statistics. Some regulations and administrative instructions dealing with the statistical subject are being implemented. The reorganization regulation continues to be implemented according to institutional priorities, the regulation of classification of economic activities is being implemented. A planning circle has already been consolidated, and this planning process has been documented through Annual Plans, Annual Reports, Strategic Programs and other documentation that have raised the institutional and professional level for the production of official statistics.

There is progress in the Economic Statistics which still account for about half of the statistics produced. Progress has been made on macroeconomic and price statistics (consumer, import, export, etc.). Progress has been made in population statistics after the 2011 Population Census, through annual population estimates and population projections for the long term up to 50 years. Social Statistics have made progress in the Household Budget Survey and consolidation of the Labor Force Survey. In Agriculture statistics, major progress has been made on the implementation of the Agriculture Census 2014, the

realization of the Agriculture Holdings Survey and the Industrial Waste Survey.

However, there is a complete consensus that the Kosovo Statistical System in general and KAS in particular need to be developed even more to meet modern standards and national and international statistical needs. After the consolidation achieved, the main need is the sustainability of existing statistics, the development of new statistics and the increase of the quality of official statistics. Thus, the key priority is the increase of statistical indicators, with strategic aim to their quality, as they would significantly improve their utilization.

A key priority is to strengthen the system from an organizational and functional point of view. The central statistical institution, the KAS, should implement the coordinating role as stated in the Law on Official Statistics. This requires that in addition to the advancement of managerial, organizational, planning and reporting artifacts increase the level of coordination and communication within the system, including the users of official statistics

The overall operational objectives of KAS are:

- Strengthening the Statistical System and statistical output
- Fulfill European and international standards for the production of official statistics

In order to meet the above general objectives, even though progress has so far been achieved, the organizational efficiency and efficiency of statistical production at the first objective should be increased, while the quality and efficiency of statistical production should be further increased at the second objective.

The two development pillars are interlinked and support each other. The first overall objective is formed by a wide array of priorities that enable organizational development. KAS already has the central role as the main statistical institution, but that should be strengthened even more in some respects. All set priorities are considered realistic and can be realized within the time period of this strategy.

KAS will also further advance its planning process (planning and reporting cycle) and will further advance the already implemented monitoring framework, which will continue to provide the organizational process and statistical production process the information on performance. After the realization of the main phase of the reorganization of KAS, the creation of the Department of National Accounts and the rationalization of existing workplaces will continue according to the PAF priorities and information on the reduction of production time. Revision will be applied to some important statistical data, such as national accounts, other data that will be affected by data deriving from the Population Census 2021 and so on. After creating a somewhat satisfactory level of dialogue with the users, this dialogue is intended to reach the level of a systematic dialogue with the users. Priority for KAS will also be the advancement and implementation of information technology as well as the strengthening of support services. Further development of dissemination and communication as well as documentation of methodology and statistical production processes will be another priority in the period of this strategic document.

The realization of all priorities will be monitored through indicators in the PAF. For example, the key indicators from 4-6 of the PAF will monitor progress in output and productivity efficiency. Expectation is for a total 25% increase during the strategy period 2018-2022.

Below are listed some of the key priorities for the combined organizational efficiency and production, for the next five-year period given by priorities and the realization period.

**Combined priorities for organizational and producer efficiency:**

Within the framework of existing resources	Objective and time frame
1. Advancing the PAF	Development of new modules and training for their use, 2018-2022
2. Increasing the coordination role of KAS	Increasing efficiency in the framework of SSK, 2018-2022.
3. Increasing organizational capacities of KAS	Establishing the National Accounts Department and increase of human and professional capacities in other KAS units, 2018-2022
4. Strengthening communication with users	Increasing cooperation and strengthening of relationships with users, 2018-2022
5. Advancing of dissemination	Finalizing the list of variables and harmonization the time series, 2019-2022
6. Better use of statistical methodologies	Documenting of all methodologies and their assessments, 2018-2022.

The second priority group considers product quality and scope. The table below summarizes the statistical development priorities for 2018-2022:

### Statistics of combined priorities:

Within the framework of existing resources	Objective and time frame
1. GDP	1.1 Application of changes from ESA 95 to ESA 2010, (2018-2022)
	1.2 Creating Supply and Use Tables (SUT)- 2019
	1.3 Developing sectorial accounting (2019)
	1.4 Publication of data for un-observed economy (2020)
	2.1 Shortening the production time of SASH (2018-2022)
2. Business statistics	2.2 Increase the number of products
	2.3 Improve the quality
	3.1 Shortening the production time for all price indices (except HICP)
3. Prices	3.2 Improve the quality
	4.1 Updating business register according to the priority of quality problems.
4. Statistical Business Register	5.1 Shortening of publication period by 3%
5. Kosovo International Trade	6.1 Shortening of production period by 3 months by 2022
6. Agricultural Holdings Survey	7.1 Shortening of production period for economic accounts for agriculture by 2 months until 2022
	7.2 Standardization - Replacement of the basic price index year 2020 = 100
7. Agromonetary statistics	8.1 Municipal Waste Collection Survey (MWS) - shortening the production time for 4 months by 2022;
	8.2 Industrial Waste Survey (IWS) - shortening the production time for 2 months by 2022;
8. Environmental statistics	8.3 Waste Treatment Survey (WTS) - shortening the production time by about 1.5 months by 2022
	9.1 Improving the sample framework for households surveys, 2018-2022
9. Other household and individual statistics (NPOS)	9.2 Increasing the number of published indicators starting in 2018
	9.3 Creating new models
10. Annual estimation of the population (NPOS)	10.1 Use of census data 2011 and 2021
	10.2 Use of information and other studies
	10.3 Use of GIS
	11.1 Determining all available data sources
11. Administrative data	11.2 Signing of new MoU's with other data providers
	11.3 Defining the rules on data exchange

Outside the framework of existing resources	Objective and time frame
1. Population, Households and Dwellings Census	1.1 Preparations for realization of population census 2019-2020 1.2 Realization of population census 2021 1.3 Publication of results 2021-2022
2. Agriculture Census or Farm Structure Survey	2.1 Preparations for the realization of agriculture census or farm structure in 2022 2.2 Production of statistics on farm structure
3. Agricultural Crops Survey	3.1 Conducting this survey twice a year from 2019 3.2 Producing statistics on crops in harmony with EU methodology
4. Livestock Survey	4.1 Conducting this survey twice a year from 2019 4.2 Producing livestock statistics in harmony with EU methodology
5. Survey on Slaughtering Animals in the Slaughterhouses	5.1 Standardization with the EU methodology for producing these statistics 5.2 Producing statistics on slaughter of animals, on a regular basis - monthly and annual from 2019
6. The Milk Production Survey (MPS)	6.1 Standardization of these statistics with the EU methodology 6.2 Producing milk and milk products statistics on a monthly and annual basis from 2019
7. Pilot survey on the Orchard	7.1 Preparations for the implementation of the pilot survey on the Orchard 7.2 Pilot and realization of the survey on the Orchard, 2018
8. Forestry statistics	8.1 Collection of data from admissions sources and surveys 8.2 Producing forestry statistics
9. Pilot survey on Construction and Demolition	9.1 Preparations for pilot survey on Construction and Demolition 9.2 Pilot of this survey in 2019

## Annex 1

STATISTICS PRODUCT DESCRIPTION						
Source	<b>Basic information</b>					
APOS	Name of statistics product					
APOS	Id-number					
APOS	Responsible department					
APOS	Reporting person					
	<b>Legislation/Standards</b>		2013	2014	2015	2016
	National legal/regulative framework					
	International standards					
	<b>Content</b>					
	Object, Population					
	Main variables					
	Number of indicators published					
	Disaggregation levels					
APOS	Frequency, reference time/period					
APOS	Publication time					
	Publication mode					
	Comparability					
	<b>Main users</b>					
	National users					
	International users					
	<b>Production</b>					
	Production partners					
	Mode of data collection					
	Other methodological issues					
APOS	Production time					
	Data transmission recipients					
	<b>Resources</b>					
APOS	Man-day inputs					
APOS	Internatl support services					
APOS	External support services					
APOS	Internal budget					
	External financial support					

### Example: Production process overview

Dept.	Working/production process	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	HR input	Unit/ind	Budget
Dept. NN														875		11 000
1	Needs identification		5	10										15	-	-
2	Design and plan (sample, collection)		5	10										15	-	-
3	Build and test (tools and workflow)													0	-	-
4	Collection			5	5									10	-	-
5	Data entry (cleaning and classifying microdata)				15	30	30	30	35	120	140	140		540	-	-
6	Data processing (tabulation, interpretation)						20	25	35	50	20	20	100	270	-	-
7	Dissemination and communication												25	25	-	-
		0	10	25	20	30	50	55	70	170	160	160	125			
	<i>Regional</i>															
	<i>Data entry</i>															Reg all
	<i>IT/Methodology</i>															(transport Data entry plan)
	<i>External TA (timing only)</i>											X	X			(transport IT/M plan)
																IMF

USER QUESTIONNAIRE				
Source	<b>Basic information</b>			<b>User information</b>
APOS	Assisting person			Name and address of organization
APOS	Id-number			Name of interviewed person
APOS	Responsible department			Contact number(s)
APOS	Reporting person			Date of interview
	Assisting person			
<b>QUESTIONS ANSWERED BY USERS</b>				
<b>Quality aspects</b>				
		How	When	Why
1	Usefulness of statistics (Relevance)			For what
		Satisfactory	Unsatisfactory	Problem
2	Coverage of the product	<input type="checkbox"/>	<input type="checkbox"/>	Solution
3	Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	
4	Timeliness/Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	
5	Comparability (time, geography, theme)	<input type="checkbox"/>	<input type="checkbox"/>	
6	Accessibility/clarity	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Coordination issues</b>				
		Yes	No	
7	Do you have an MoU with producer?	<input type="checkbox"/>	<input type="checkbox"/>	
		Monthly	Quarterly	Annually
8	Frequency of contact with producer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
				Rarely
9	Aspects of interaction: If you have an MoU, how often do you update it? Do you propose changes to questionnaires? How often do you meet? Do you exchange information, write e-mails, etc.?			
10	<b>Other issues</b> (perception of product etc.)			
11	<b>Suggestions for improvement of statistics production in general</b>			
<b>TO BE FILLED OUT BY PRODUCER</b>				
12	<b>Comments and suggestions by responsible production department</b>			

**Budget by agencies**

<b>Budget KAS</b>	<b>2017</b>	<b>2018</b>
Wage and salaries		
Goods and services		
Capital expenditures		
Utilities		
Total		
Employees		

<b>Budget CBK</b>	<b>2017</b>	<b>2018</b>
Wage and salaries		
Goods and services		
Capital expenditures		
Utilities		
Total		
Employees		

<b>Budget DoME</b>	<b>2017</b>	<b>2018</b>
Wage and salaries		
Goods and services		
Capital expenditures		
Utilities		
Total		
Employees		

## Annex 4: References

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4. Law on Agriculture Census
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